



Lite Connection

Get Connected!



Follow Fire-Lite Alarms:   

Welcome to the first edition of Fire-Lite Alarms' newsletter, **Lite Connection**. Through this monthly email we'll keep you up-to-date on code changes, emerging markets and what's going on in and around Fire-Lite Alarms and the industry. From product announcements to webinars to free training in your area – we'll keep you connected!

FREE Webinars

Fire-Lite Alarms has always offered a wide variety of FREE training. In addition to our live, instructor-led courses, we are announcing a series of FREE, monthly webinars, covering code updates, tools, sales training, systems, services, and more. Check our [website](#) for registration information on upcoming webinars and to view previous recordings.

Upcoming Webinars:

January 29 th	NFPA 2013 - Are you ready?
February 26 th	NFPA 24 – A NEW Chapter in Mass Notification
March 26 th	How to Conduct Risk Analysis
April 30 th	Mass Notification and Fire-Lite – A Perfect Fit!
May 28 th	Intelligibility – What it is and how to test for it.

Fire-Lite Academy Training Schedule

Fire-Lite proudly announces its [2013 training schedule](#). For anyone who's just getting into the fire business to folks with a career of saving lives, our training seminars cover basic fire through advanced programming. We will offer hands-on training in more than 50 U.S. cities, provided by NICET certified trainers for world-class support. CEU credits are given to all attendees that complete the courses.

Fire-Lite also offers a [Certificate Renewal Program](#), which allows you to easily update your training certificate for an additional three years. This program gives technicians the opportunity to study and test for a certificate without having to attend another instructor-led Fire-Lite Academy.

Can't get to a Fire-Lite Training Academy, but want to enhance your fire knowledge? Fire-Lite now offers six interactive courses [online!](#) Learn at your own pace and on your schedule.

Calling in to Tech Support Has Never Been Easier!

Fire-Lite Tech Support is debuting a new phone system with lots of features built-in to save wait times. Our goal is to get you to the right person to answer your question as quickly as possible. Callers now have the option to wait until the next Tech is available or to record a message and still keep your place

in line. Recorded questions are responded to in order, just as if the caller were waiting in the queue. You do not have to wait on the line for your turn to speak to a tech. We'll call you!

Social Media – LinkedIn, Twitter & YouTube

Join the Pack. Get up-to-date product news, Webinar and seminar details with some fun thrown in to keep it interesting. You'll be connected to our employees, and other installers and life safety professionals to collaborate with and exchange ideas. Check out Fire-Lite on [LinkedIn](#) and [Twitter](#). Looking for quick video tips on a specific product or programming feature? Visit Fire-Lite Alarms on [YouTube](#) for details!

Expos and Events

Fire-Lite Alarms exhibits at large industry shows like ISC West, NFPA and ISC East, along with dozens of smaller expos and association functions. Our expo schedule can be found [online](#). We hope to see you there!

Fire-Lite Alarms | 12 Clintonville Road • Northford CT 06472 | 203-484-7161 | firelite.com

[Unsubscribe](#) | [Terms & Conditions](#) | [Privacy Statement](#)