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October 5, 2010

**Dear Fire-Lite Alarms Customer,**

The US Consumer Product Safety Commission (CPSC) has recently issued a recall alert (#10-8/17) for Fire-Lite Alarm's MS-9600UDLS fire control panel installed with a SLC-2LS Expander Module. This recall alert is a result of Fire-Lite Alarm's [Safety Bulletin FLSB10-3-1](#) that was distributed April 2, 2010, **and is not a new issue.**

The CPSC has issued its own alert at this time, which is directly related to the issue communicated by our Safety Bulletin. There is no actual "recall" associated with this alert. The remedy is a free software upgrade.

This Safety Bulletin is very important and requires immediate action by those who install and service Fire-Lite MS-9600UDLS series fire alarm control panels. Fire-Lite Alarms has been working in cooperation with the CPSC on this issue. Please visit [www.firelite.com](http://www.firelite.com) if you need more details about this Safety Bulletin.

Thank you for your continued support of Fire-Lite Alarms.

**Sincerely,**

A handwritten signature in black ink that reads "Gene Pecora".

Gene Pecora  
Marketing Director