

# SAFETY RECALL BULLETIN

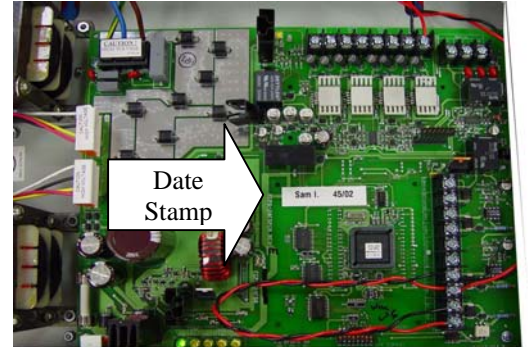
## FCPS-24FS6 and FCPS-24FS8 Power Supplies

We have found an anomaly in the FCPS-24FS6 and FCPS-24FS8 manufacturing process. We are aware of several instances where the product may have missing solder joints along the bottom of the right hand edge of the main processing board.

**Issue:** Over time, these non-soldered resistors could fail creating a condition where notification appliances powered by these supplies may not operate.

### This is a life safety issue

**Corrective Action:** Fire-Lite is asking for all product that was purchased through November 10, 2002 to be returned for credit. As of this date, all stock on this product was manufactured correctly. To locate the date code on the product, refer to the photo shown. Date codes are read as week and year (WW/YY). Since November 10 falls within week 46 of 2002, products with any date code earlier than 4602 will be part of the recall.



Product that is still in the original carton can be identified by an alphabetical letter code on the end of the carton. Letter codes less than P, such as L, M, N or O will be part of the recall and should be returned for credit. Cartons with two yellow O stickers (as shown in photo) have been checked and are not part of the recall. When replacing installed product order FCPS-24S6RBRW or FCPS-24S8RBRW replacement PC boards. This product will be remanufactured and tested to factory standards.

Customers are advised to contact Fire-Lite customer service or the distributor from whom they purchased the unit to request a RETURN MATERIAL AUTHORIZATION (RMA). **NOTE: For installed product, only return the electronic PC board!**

We apologize for any inconvenience this may cause. To assist our distributors with reinstallation costs, following return via RMA of each previously installed defective board; your account will be credited for the original power supply board plus an additional \$50.00. Unopened and unused returned goods will receive a product credit only.

If you have any questions regarding this matter, please contact your FireLite customer service representative at 203-484-7161.

Sincerely,

Peter Arneson  
Marketing Manager  
Fire-Lite Alarms