

# Technical Bulletin

 FIRE-LITE® ALARMS  
by Honeywell

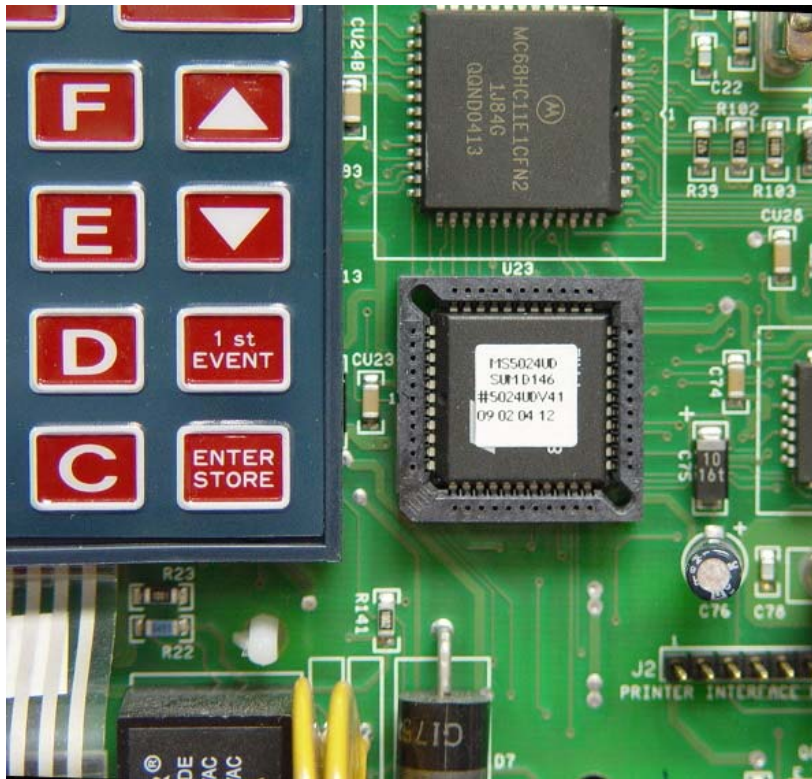
## Release of Version 4.3 software for MS-5024UD

September 28, 2006

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Dear Business Leader:

This bulletin is to advise customers that FireLite has released a panel firmware upgrade for the MS-5024UD to version 4.3. As stated in our previous bulletin of January 5, 2005, we suggested all panels produced since February of 2002 containing the software revision #5024UDV40 be upgraded to version 4.2. Further discovery since the release of version 4.2 (#5024UD42) found that auto-dialing fax machines that call the panel may affect operation if ring count is set greater than zero (0). Version 4.3 defaults the panel to a ring count of zero (0). The Part Number of this software can be identified by reading the label found on the EPROM. Customers are reminded in this bulletin that if 24 hour



test signals are not received from the panel and subsequent panel examination finds the panel in an undetermined status; they should upgrade the panel to the latest software revision #5024UD43.

To obtain this software revision, customers can request ROM upgrade kits for each affected panel from an authorized Firelite distributor. The part number to request for 110 volt systems is: ROM1-MS5024UD. For 220 volt export systems please request ROM1-MS5024UDE.

Customers can verify they have the latest software by checking the label on the EPROM as shown in the picture above. The label should indicate the part number as #5024UDV43. Customers requesting new ROM kits will receive the ROM kits free of charge by contacting their authorized Firelite distributor.

Customers are cautioned to use only the proper EPROM extraction tool to avoid damage to the EPROM socket. If you need additional information or assistance, please contact Firelite tech support at our Technical Service Department. Hours: Monday through Friday 8:00 to 5:00PM Eastern Standard Time. Phone: 1-800-627-3473 to speak to a technician.

Sincerely,

A handwritten signature in black ink that reads "Nick Martello". The signature is written in a cursive, slightly slanted style.

Nick Martello  
FireLite Marketing Director