

TECHNICAL BULLETIN

MS-9050UD Internal Ram Error

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Dear Business Leader:

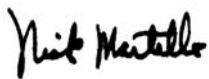
Out of several thousand MS-9050UD panels shipped since June of 2006, Fire•Lite has received a small number of returns related to a non-latching trouble message called "INTERNAL RAM ERROR". Based on the nature of the issue, Marketing decided to place the product on production hold to determine the cause of the trouble.

If customers receive this trouble condition, they are advised to return the product to their distributor for replacement. We are working to resolve the issue but in the meantime, customers may return the affected MS-9050UD and replace it with an MS-9200UDLS.

To assist our loyal customers, Fire•Lite will extend a temporary discount on the MS-9200UDLS to our distribution so that their dealers may receive the MS-9200UDLS at the same price as the MS-9050UD. To receive the discount option for a MS-9200UDLS, customers must obtain an RMA for the returned MS-9050UD and reference that RMA number on a PO for the replacement MS-9200UDLS. We realize that the ANN-80 annunciator used with the MS-9050UD requires 4 conductors while the LCD-80F annunciator requires 6 conductors. Fire•Lite will also offer a temporary reduction on the LCD-80F.

We apologize for any inconvenience but we hope our loyal customers appreciate the discount offering. Please watch www.FireLite.com for further bulletins regarding the MS-9050UD.

Sincerely,



Nick Martello
Fire•Lite Marketing Director