



One Fire-Lite Place  
Northford, CT 06472-1653 USA

203-484-7161  
203-484-1098 Fax

Document FLTB01-04

DATE: 11/09/04

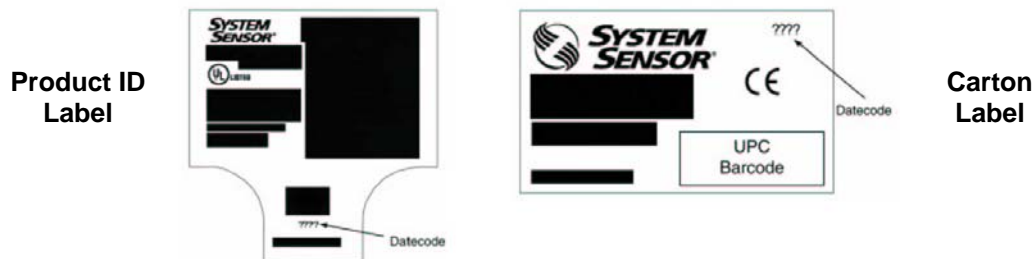
## TECHNICAL BULLETIN

Dear Valued Customer,

System Sensor recently discovered that a remote test failure might occur with the addressable AD355 ADAPT™ detector. When a FIRELITE addressable control panel initiates a periodic remote test, the AD355's calibration may cause the detector to fail the test. In these cases, the fire alarm control panel will indicate a trouble condition and display a message indicating that the smoke detector has failed the test. Detectors that fail to test properly should be replaced immediately with new units, which have been corrected by System Sensor.

This issue may affect units manufactured between July 6<sup>th</sup>, 2004 (date code 4071) and September 29<sup>th</sup>, 2004 (date code 4095).

The date code can be found on the unit's product ID label or on the carton label. If you have any new, unused inventory within this date range, please contact your FIRELITE Customer Service Representative to arrange its return and receive credit. To replace an installed AD355 exhibiting the conditions described in this Technical Bulletin, please contact your FIRELITE Customer Service Representative to arrange for a warranty replacement. Please order new detectors per your normal ordering procedure. AD355's that are removed should be returned via our standard RMA process to receive credit and a \$5 labor reimbursement.



If you have any questions regarding this product issue, please contact your FIRELITE Customer Service Representative at (203) 484-7161. We appreciate your cooperation and understanding, and apologize for any inconvenience resulting from this issue.

Sincerely,

Nick Martello  
Director of Marketing, FIRELITE  
Honeywell Fire Group