MS-2410BC
Conventional
Fire Alarm Control Panel

Programming, Installation, Maintenance and Operating Instruction Manual
Fire Alarm System Limitations

An automatic fire alarm system—typically made up of smoke detectors, heat detectors, manual pull stations, audible warning devices, and a fire alarm control with remote notification capability—can provide early warning of a developing fire. Such a system, however, does not assure protection against property damage or loss of life resulting from a fire.

The Manufacturer recommends that smoke and/or heat detectors be located throughout a protected premise following the recommendations of the current edition of the National Fire Protection Association Standard 72 (NFPA 72), manufacturer’s recommendations, State and local codes, and the recommendations contained in the Guide for Proper Use of System Smoke Detectors, which is made available at no charge to all installing dealers. A study by the Federal Emergency Management Agency (an agency of the United States government) indicated that smoke detectors may not go off in as many as 35% of all fires. While fire alarm systems are designed to provide early warning against fire, they do not guarantee warning or protection against fire. A fire alarm system may not provide timely or adequate warning, or simply may not function, for a variety of reasons:

Smoke detectors may not sense fire where smoke cannot reach the detectors such as in chimneys, in or behind walls, on roofs, or on the other side of closed doors. Smoke detectors also may not sense a fire on another level or floor of a building. A second-floor detector, for example, may not sense a first-floor or basement fire.

Particles of combustion or "smoke" from a developing fire may not reach the sensing chambers of smoke detectors because:

- Barriers such as closed or partially closed doors, walls, or chimneys may inhibit particle or smoke flow.
- Smoke particles may become "cold," stratify, and not reach the ceiling or upper walls where detectors are located.
- Smoke particles may be blown away from detectors by air outlets.
- Smoke particles may be drawn into air returns before reaching the detector.

The amount of "smoke" present may be insufficient to alarm smoke detectors. Smoke detectors are designed to alarm at various levels of smoke density. If such density levels are not created by a developing fire at the location of detectors, the detectors will not go into alarm.

Smoke detectors, even when working properly, have sensing limitations. Detectors that have photoelectric sensing chambers tend to detect smoldering fires better than flaming fires, which have little visible smoke. Detectors that have ionizing-type sensing chambers tend to detect fast-flaming fires better than smoldering fires. Because fires develop in different ways and are often unpredictable in their growth, neither type of detector is necessarily best and a given type of detector may not provide adequate warning of a fire.

Smoke detectors cannot be expected to provide adequate warning of fires caused by arson, children playing with matches (especially in bedrooms), smoking in bed, and violent explosions (caused by escaping gas, improper storage of flammable materials, etc.).

While a fire alarm system may lower insurance rates, it is not a substitute for fire insurance!

Heat detectors do not sense particles of combustion and alarm only when heat on their sensors increases at a predetermined rate or reaches a predetermined level. Rate-of-rise heat detectors may be subject to reduced sensitivity over time. For this reason, the rate-of-rise feature of each detector should be tested at least once per year by a qualified fire protection specialist. **Heat detectors are designed to protect property, not life.**

**IMPORTANT! Smoke detectors must be installed in the same room as the control panel and in rooms used by the system for the connection of alarm transmission wiring, communications, signaling, and/or power.** If detectors are not so located, a developing fire may damage the alarm system, crippling its ability to report a fire.

Audible warning devices such as bells may not alert people if these devices are located on the other side of closed or partly open doors or are located on another floor of a building. Any warning device may fail to alert people with a disability or those who have recently consumed drugs, alcohol or medication. Please note that:

- Strobes can, under certain circumstances, cause seizures in people with conditions such as epilepsy.
- Studies have shown that certain people, even when they hear a fire alarm signal, do not respond or comprehend the meaning of the signal. It is the property owner’s responsibility to conduct fire drills and other training exercise to make people aware of fire alarm signals and instruct them on the proper reaction to alarm signals.
- In rare instances, the sounding of a warning device can cause temporary or permanent hearing loss.

A fire alarm system will not operate without any electrical power. If AC power fails, the system will operate from standby batteries only for a specified time and only if the batteries have been properly maintained and replaced regularly.

Equipment used in the system may not be technically compatible with the control. It is essential to use only equipment listed for service with your control panel.

Telephone lines needed to transmit alarm signals from a premise to a central monitoring station may be out of service or temporarily disabled. For added protection against telephone line failure, backup radio transmission systems are recommended.

The most common cause of fire alarm malfunction is inadequate maintenance. To keep the entire fire alarm system in excellent working order, ongoing maintenance is required per the manufacturer’s recommendations, and UL and NFPA standards. At a minimum, the requirements of Chapter 7 of NFPA 72 shall be followed. Environments with large amounts of dust, dirt or high air velocity require more frequent maintenance. A maintenance agreement should be arranged through the local manufacturer’s representative. Maintenance should be scheduled monthly or as required by National and/or local fire codes and should be performed by authorized professional fire alarm installers only. Adequate written records of all inspections should be kept.
Installation Precautions

WARNING - Several different sources of power can be connected to the fire alarm control panel. Disconnect all sources of power before servicing. Control unit and associated equipment may be damaged by removing and/or inserting cards, modules, or interconnecting cables while the unit is energized. Do not attempt to install, service, or operate this unit until this manual is read and understood.

CAUTION - System Reacceptance Test after Software Changes. To ensure proper system operation, this product must be tested in accordance with NFPA 72 Chapter 7 after any programming operation or change in site-specific software. Reacceptance testing is required after any change, addition or deletion of system components, or after any modification, repair or adjustment to system hardware or wiring.

All components, circuits, system operations, or software functions known to be affected by a change must be 100% tested. In addition, to ensure that other operations are not inadvertently affected, at least 10% of initiating devices that are not directly affected by the change, up to a maximum of 50 devices, must also be tested and proper system operation verified.

This system meets NFPA requirements for operation at 0-49°C/32-120°F and at a relative humidity of 85% RH (non-condensing) at 30°C/86°F. However, the useful life of the system's standby batteries and the electronic components may be adversely affected by extreme temperature ranges and humidity. Therefore, it is recommended that this system and all peripherals be installed in an environment with a nominal room temperature of 15-27°C/60-80°F.

Verify that wire sizes are adequate for all initiating and indicating device loops. Most devices cannot tolerate more than a 10% I.R. drop from the specified device voltage.

Adherence to the following will aid in problem-free installation with long-term reliability:

Like all solid state electronic devices, this system may operate erratically or can be damaged when subjected to lightning-induced transients. Although no system is completely immune from lightning transients and interferences, proper grounding will reduce susceptibility. Overhead or outside aerial wiring is not recommended, due to an increased susceptibility to nearby lightning strikes. Consult with the Technical Services Department if any problems are anticipated or encountered.

Disconnect AC power and batteries prior to removing or inserting circuit boards. Failure to do so can damage circuits.

Remove all electronic assemblies prior to any drilling, filing, reaming, or punching of the enclosure. When possible, make all cable entries from the sides or rear. Before making modifications, verify that they will not interfere with battery, transformer, and printed circuit board location.

Do not tighten screw terminals more than 9 in-lbs. Over-tightening may damage threads, resulting in reduced terminal contact pressure and difficulty with screw terminal removal.

Though designed to last many years, system components can fail at any time. This system contains static-sensitive components. Always ground yourself with a proper wrist strap before handling any circuits so that static charges are removed from the body. Use static-suppressive packaging to protect electronic assemblies removed from the unit.

Follow the instructions in the installation, operating, and programming manuals. These instructions must be followed to avoid damage to the control panel and associated equipment. FACP operation and reliability depend upon proper installation by authorized personnel.

FCC Warning

WARNING: This equipment generates, uses, and can radiate radio frequency energy and if not installed and used in accordance with the instruction manual, may cause interference to radio communications. It has been tested and found to comply with the limits for class A computing device pursuant to Subpart B of Part 15 of FCC Rules, which is designed to provide reasonable protection against such interference when operated in a commercial environment. Operation of this equipment in a residential area is likely to cause interference, in which case the user will be required to correct the interference at his own expense.

Canadian Requirements

This digital apparatus does not exceed the Class A limits for radiation noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

Le présent appareil numerique n'émet pas de bruits radioelectriques depassant les limites applicables aux appareils numeriques de la classe A prescrites dans le Reglement sur le brouillage radioelectrique edicte par le ministere des Communications du Canada.
Notes
This control panel has been designed to comply with standards set forth by the following regulatory agencies:

Before proceeding, the installer should be familiar with the following documents.

**NFPA Standards**

This Fire Alarm Control Panel complies with the following NFPA Standards:


**Underwriters Laboratories Canada Documents:**

CAN/ULC - S524M Standard for Installation of Fire Alarm Systems

CAN/ULC - S527-M87 Standard for Control Units for Fire Alarm Systems

**Other:**

C22.1, Canadian Electrical Code, Part I

C22.2, No. 0, General Requirements - Canadian Electrical Code, Part II

C22.2, No. 0.4, Bonding and Grounding of Electrical Equipment (Protective Grounding)

C282, Emergency Electrical Power Supply for Buildings

Requirements of the Local Authority Having Jurisdiction (LAHJ)

**Fire•Lite Documents**

- Fire•Lite Device Compatibility Document Document #15384
- Annunciator Modules Document #15390
- AFM-16ATF Annunciator Document #15970
- AFM-16AF Annunciator Document #15210
- FCPS-24F Field Charger/Power Supply Document #50079
- LDM Series Lamp Driver Modules Document #50055
- LED-10 Annunciator Document #50361
- ACM-8RF Annunciator Control Relay Module Document #50362
MS-2410BC Main Circuit Board

MS-2410BC Terminals and Connectors
CHAPTER 1  Product Description

The MS-2410BC is a 10-zone FACP (Fire Alarm Control Panel), which uses conventional input devices. The panel accepts waterflow devices, two-wire smoke detectors, four-wire smoke detectors, pull stations and other normally-open contact devices. Outputs include two Notification Appliance Circuits (NACs), three standard Form-C relays (alarm, trouble and supervisory) and an EIA-485 port to interface with remote annunciators and optional remote relay modules. The FACP is field programmable via the panel keypad. It also supervises all wiring, AC voltage and battery level.

1.1 Product Features

- 10 Class B Initiating Device Circuits (IDCs)
  - ✓ All zones accept smoke detectors and any normally open contact device
  - ✓ Zones 1 - 8 configured as general alarm zones
  - ✓ Zones 9 - 10 can be configured as smoke zones or supervisory alarm zones
- Two Class B Notification Appliance Circuits (NACs)
- Form-C Alarm Relay
- Form-C Trouble Relay
- Form-C Supervisory Relay
- 3.6 amps of system power expandable to 6.6 amps
- RTB Remote Trouble Buzzer
- Remote Relay Option Module (ACM-8RF) providing one 5.0 amp relay per zone
- Dress Panel coverplate (DP-2410BC)
- Built-in keypad for panel control and programming
- 24 volt operation
- Trouble Reminder
- Alarm Verification (zones 1 through 3 only)
- Interfaces with Fire•Lite annunciators (requires LED-10IM Option Module)
  - ✓ LED-10 Series Remote Annunciators provide red alarm and yellow trouble LEDs
  - ✓ LDM-32F Graphic Annunciator Driver
  - ✓ AFM Series LED Annunciators
- Small backbox size 20.00" (50.8 cm) X 17.00" (43.18 cm) X 3.125" (7.938 cm)
- Auto-Silence Notification Appliance Circuits
- Fuseless design
- Low AC voltage sense
- Silent or audible Walktest
FIGURE 1-2: MS-2410BC Panel

- 24 VDC Power
- Standard Transformer
- Optional Transformer
- Notification Appliance Circuits
- Remote Trouble Buzzer
- Relays
- 10 Input Zones
- Security Key
- LED-10IM Interface Module Connector
- Reverse Polarity Module
- Reverse Polarity Module Supervision
- Holds up to 7 AH Batteries,
1.2 Specifications

AC Power - TB1
- 120 VAC, 60 Hz, 2.3 amps
- Wire size: minimum #14 AWG (2.0 mm²) with 600V insulation

Battery (lead acid only) - J1
- Maximum Charging Circuit: Normal Flat Charge—27.6V @ 0.8 amp
- Maximum Charger Capacity: 18 Amp Hour battery (MS-2410BC cabinet holds maximum 7 Amp Hour battery. Larger batteries require Fire•Lite BB-17F)

Initiating Device Circuits TB6 and TB7
- General Alarm Zones 1 through 8
- Smoke Zones or Supervisory Alarm Zones 9 and 10
- Operation: All zones Class B
- Normal Operating Voltage: Nominal 24 VDC (ripple = 100 mV maximum)
- Alarm Current: 15 mA threshold
- Short Circuit Current: 42 mA maximum
- Maximum Loop Resistance: 100 ohms
- End-of-Line Resistor: 4.7K, ½ watt (Part #27072)
  
**Detector Loop Current is sufficient to ensure operation of two alarmed detectors per zone**

- Standby Current: 7.26 mA (includes ELR and 2 mA maximum detector current)
- Smoke Detector Identifier A
  - Refer to Fire•Lite Device Compatibility Document for listed compatible devices.

Notification Appliance Circuits - TB3
- Class B wiring
- Operating voltage nominal 24 volts
- Current for all external devices: 3.0 amps expandable to 6.0 amps \(^1\)
- Current Limit: TB3 via PTC
- Maximum signaling current/circuit: TB3 = 1.25 amps expandable to 2.5 amps
- End-of-Line resistor: 4.7K, ½ watt (Part #71252) for Notification Appliance Circuits
  - Refer to Fire•Lite Device Compatibility Document for listed compatible devices

Three Form-C Relays - TB4
- TB4 relay contact rating: 2.0 amps @ 30 VDC (resistive), 2.0 amps @ 30 VAC (resistive)

Four-wire Smoke Detector Power - TB2 Terminals 3(-) & 4(+)
- Maximum ripple voltage: 10 mV\(_{RMS}\)          Operating Voltage nominal 24 volts
  - Up to 500 mA is available for powering 4-wire smoke detectors \(^1\)
  - Recommended maximum Standby current is 50 mA \(^2\)
  - Refer to Fire•Lite Device Compatibility Document for compatible listed device

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1. Total current for nonresettable power, four-wire smoke power, and two Notification Appliance Circuits must not exceed 6.0 amps. Total system current in excess of 3.6 amps requires the XRM-24 Transformer and 12 Amp Hour or 18 Amp Hour batteries.
2. For power supply and battery calculations, refer to Appendix A.
Controls and Indicators

Nonresettable 24 VDC Power - TB2 Terminals 1(-) & 2(+)  
Maximum ripple voltage: 10 mVRMS  
Operating Voltage nominal 24 volts  
Total DC current available from this output is up to 500 mA  
Recommended maximum Standby current is 150 mA  
Refer to Fire•Lite Device Compatibility Chart for compatible listed devices

Remote Trouble Buzzer - TB5  
Operating Voltage: nominal 24 VDC  
DC current when RTB Remote Trouble Buzzer is in normal standby (AC Power LED on alone) is 20 mA.  
Maximum DC current from this output when RTB Remote Trouble Buzzer is active is 50 mA.

1.3 Controls and Indicators

Front Panel Membrane Keys in Normal Mode  
- Acknowledge  
- Signal Silence  
- Drill  
- Disable/Enable  
- Reset/Lamp Test  

Note that programming keys function slide-in-labels and option/feature slide-in labels are also provided and should be inserted while in Program Mode to view the altered key functions. Refer to Figure 3-1, “Programming Mode Keypad,” on page 32 and “Slide-in Labels” on page 57.

LEDs  
- AC Power - green LED  
- Alarm - red LED  
- Trouble - yellow LED  
- Supervisory - yellow LED  
- Signal Silence - yellow LED  
- NAC Fault - yellow LED  
- Ground Fault - yellow LED  
- Battery Trouble - yellow LED  
- Zone Disabled - yellow LED  
- Annunciator Trouble - yellow LED  
- Zone Fire Alarm - Zones 1 through 10 - red LEDs  
- Zone Supervisory Alarm - Zones 9 and 10 only - red LEDs (yellow LEDs for Canadian program option)  
- Zone Trouble - Zones 1 through 10 - yellow LEDs

Note: A blank slide-in label is provided for circuits 1 through 10 which may be customized by the customer. In addition, slide-in-labels listing the programming features/options and programming key functions are provided and should be inserted while in Program Mode.

1. Total current for nonresettable power, four-wire smoke power, and two Notification Appliance Circuits must not exceed 6.0 amps. Total system current in excess of 3.6 amps requires the XRM-24 Transformer and 12 Amp Hour or 18 Amp Hour batteries.
Local Sounder

A piezo sounder provides separate and distinct sounds for alarm, trouble and supervisory conditions:
- Alarm - on steady
- Alarm Verification - pulse 1 second On and 1 second Off
- Trouble - pulse 1 second On and 1 second Off
- Supervisory - pulse ½ second On and ½ second OFF

1.4 Circuits

Input Circuits

Ten input circuits provide Class B configuration. Input circuits 1 through 10 may be used as standard fire alarm control panel zones and circuits 9 and 10 may be used as supervisory alarm zones. All ten Initiating Device Circuits accept normally-open contact devices and two-wire smoke detectors.

Output Circuits

- 24 Volt Resettable Power Output 500 mA
- 24 Volt Nonresettable Power Output 500 mA
- 24 Volt Remote Trouble Buzzer Output 50 mA maximum
- 24 Volt Battery Charger (up to 18 AH batteries)
- EIA-485 Port (interfaces to LED-10 Series Annunciators, AFM Series and LDM Graphic Series Annunciators and ACM-8RF Remote Relay Module)

Notification Appliance Circuits

Two Notification Appliance Circuits Class B.

Relays

Three dry Form-C relays for system alarm, system trouble and supervisory are provided standard. Contacts are rated 2.0 amps @ 30 VDC (resistive) and 2.0 amps @ 30 VAC (resistive).

EIA-485 Port (Requires LED-10IM Module)

EIA-485 compatible port on the LED-10IM option module supports up to 10 different device addresses which can consist of LED-10 Series Remote Annunciators, ACM-8RF Relay Modules, AFM Series Annunciators or LDM Graphic Series Annunciators or any combination of the four modules.

Battery Charger

Battery Charger will charge up to 18 AH batteries. The MS-2410BC cabinet holds a maximum of 7 AH batteries. The Fire•Lite BB-17F is required to hold 18 AH batteries. The charger is rated for 800 mA maximum current.

1.5 Components

Main Circuit Board

The main circuit board contains the system’s CPU, power supply, other primary components and wiring interface connectors. Optional modules plug in and are mounted to the main circuit board. The main circuit board is delivered premounted in the cabinet.
Optional Modules

Cabinet
The cabinet is red and the backbox measures 20.00" (50.8 cm) long X 17.00" (43.18 cm) high X 3.125" (7.938 cm) deep and provides space for two batteries (up to 7 Amp Hours). Also included is a dress panel, DP-2410BC, which comes pre-mounted inside the cabinet.

Transformer Assembly
One 100VA transformer is provided standard with the panel. An optional 100VA transformer, XRM-24, is available to provide maximum accessory power.

Batteries
The cabinet provides space for 7 Amp Hour batteries (larger batteries up to 18 Amp Hour batteries, use the listed Fire-Lite BB-17F battery box). Batteries must be ordered separately.

1.6 Optional Modules

LED-10IM
The LED-10IM Interface Module provides an EIA-485 port to support the LED-10 Series Remote Annunciator, LDM Series Annunciator, AFM Series Annunciator and ACM-8RF Relay Modules. EIA-485 wiring is supervised for short, open and grounded circuits by this module. The LED-10IM mounts to connector J5 on the main circuit board.

4XTMF Transmitter Module
The 4XTMF provides a supervised output for local energy municipal box transmitter and alarm and trouble reverse polarity. It includes a disable switch and disable trouble LED. A module jumper option allows the reverse polarity circuit to open with a system trouble condition if no alarm condition exists.

1.7 Optional Accessories

Dress Panel
A red dress panel (DP-2410BC) is supplied and is required for Canadian installations. The dress panel restricts access to the system wiring while allowing access to the membrane switch panel. Refer to Figure 1-1, “DP-2410BC,” on page 9.
Optional Accessories

Battery Box
The Fire•Lite BB-17F battery box may be used to house two batteries greater than 7 Amp Hour to a maximum of 18 Amp Hour. The battery box mounts directly below the MS-2410BC cabinet, centered to the main circuit board. The BB-17F is red and is provided with knockouts.

Remote Trouble Buzzer
One Remote Trouble Buzzer can be connected to the MS-2410BC control panel using four wires. The remote unit includes an AC LED, System Trouble LED and piezo sounder which are controlled by the MS-2410BC. It mounts to a single-gang electrical box.

ACM-8RF Relay Module
The ACM-8RF option module provides eight Form-C relays rated at 5.0 amps each. The Relay Module connects to the EIA-485 port off of the LED-10IM option module. Relays are assigned to each of the 10 Initiating Device Circuits.

LED-10 Series Annunciator (LED Zone Type Annunciator)
The LED-10 Series is a 10 zone LED annunciator which mounts on a 3-gang electrical box and provides LED indication of the following:
- Alarm Zones 1 through 10
- Supervisory Zones 9 and 10 (LED-10LS2 only)
- Trouble Zones 1 through 10
- AC Power (green)
- System Alarm (red)
- System Trouble (yellow)
- System Supervisory (yellow)
- Alarm Silence (yellow)

A local trouble sounder is standard and switches for remote Acknowledge, Silence, Drill and Reset are also provided on the LED-10 only. Wiring is inherently supervised by the FACP. Slide-in paper labels permit an easy change of zone information. DIP switches allow the enabling and disabling of the local piezo sounder (with approval of local AHJ), enabling and disabling of the mechanical keyswitch which may be used to prevent unauthorized use of the function switches and selection of annunciator receive/transmit mode.

*Note that the LED-10 Series Remote Annunciators require the use of the LED-10IM Interface Module.*
AFM Series Annunciators (LED Zone Type)

The AFM Series Annunciators remotely display system status. The AFM/AEM-16AT annunciators display zone alarm and trouble status. In addition, they provide remote Acknowledge, Silence, Reset and Drill functions. The AFM Series Annunciators require the use of the LED-10IM Interface Module. For more detailed information, refer to the appropriate AFM Annunciator manual.

✓ **AFM-16ATX** - The Annunciator Fixed Module-16ATX contains 16 red alarm and 16 yellow trouble LEDs, a system trouble LED, an ON LINE/POWER LED and a local piezo sounder with switches for Acknowledge, Silence, Reset and Drill. The AFM-16ATX is fixed at address '1' and will accept up to 3 AEM-16ATFExpanders. The AFM-16ATX can be mounted in a FireLite ABS-1F or ABF-1F backbox. Refer to the AFM-16ATX Manual for detailed information. Note that only one AFM-16ATX is required to annunciate 10 zones of alarm and trouble, provided '8 Point Shift' function is selected. Refer to Annunciator Manual P/N 15390 for additional information.

✓ **AFM-16ATXCS4 (Canadian Supervisory Service)** - This module is the same as the AFM-16ATX except with four yellow supervisory LEDs in place of the four red LEDs at points 13 through 16.

✓ **AFM-16ATXCS8 (Canadian Supervisory Service)** - This module is the same as the AFM-16ATX except with eight yellow supervisory LEDs in place of the eight red LEDs at points 9 through 16.

✓ **AFM-16ATXCS16 (Canadian Supervisory Service)** - This module is the same as the AFM-16ATX except with sixteen yellow supervisory LEDs in place of the sixteen red LEDs at points 1 through 16.

✓ **AEM-16ATF** - The Annunciator Expander Module-16ATF connects to the AFM-16ATX and adds 16 sets of red alarm LEDs and yellow trouble LEDs. Up to three AEM-16ATFs may be added to an AFM-16ATX but only one is required. Note that one AEM-16ATF is required with an AFM-16ATX to annunciate 10 zones of alarm and trouble as well as general system status provided '8 Point Shift' function is not selected. Refer to Annunciator Manual P/N 15390 for additional information.

✓ **AFM-16ATF** - The Annunciator Fixed Module-16ATF contains 16 red alarm and 16 yellow trouble LEDs, a system trouble LED, an ON LINE/POWER LED and a local piezo sounder with switches for Acknowledge, Silence, Reset and Drill. The AFM-16ATF is fixed at address '1' and communication is via the EIA-485 data line. The AFM-16ATF can be mounted in a FireLite ABS-1F or ABF-1F backbox. Refer to the AFM-16AT Manual for detailed information.

✓ **AFM-16AF** - The Annunciator Fixed Module-16AF has 16 red alarm LEDs. Multiple annunciators may be used by setting all annunciators to Receive Only, except the last AFM-16AF in line. Each annunciator's address is internally fixed at '1' and communication is via the EIA-485 data line. The Local Silence/Acknowledge switch functions as local lamp test and silence for annunciator piezo. LEDs include On-Line and System Trouble indicators. The AFM-16AF Annunciator can be mounted in a standard 4-gang electrical box. Refer to the AFM-16AF Manual for detailed information.
Optional Accessories

LDM Series Lamp Driver Modules (Graphic Annunciator)
The LDM Series Lamp Driver Modules, which consist of the LDM-32F master and LDM-E32F expander modules, are used to provide an interface to a custom graphic LED annunciator. The master module provides power and control for a maximum of three expander modules (expander modules are not required when interfacing to the MS-2410BC). The LDM-32F and LDM-E32F have output connectors which are used to drive lamps or LEDs and input connectors which are used for remote switch functions. The LDM Series requires the use of the LED-10IM Interface Module. Refer to the LDM Series Lamp Driver Modules Manual for a complete description.

✓ **LDM-32F** - The Lamp Driver Module has 32 alarm lamp/LED driver outputs which sink current to system common (-) on activation. A single positive (+) voltage is required to supply total operating power for all lamps or LEDs when all drivers are activated. The LDM-32F provides a separate driver for system trouble and inputs for a local lamp test switch. A maximum of 16 external control switches may be wired to the LDM-32F. DIP switch SW3 is used to enable or disable the onboard piezo sounder, enable remote switch functions, select a flashing LED function for new alarms and troubles and other functions. Switch SW4 is used to configure the module to annunciate 32 alarms or 16 alarms and 16 troubles. A green ON-LINE LED flashes to indicate ongoing communications with the host FACP. One LDM-32F supports up to three LDM-E32F modules. The LDM-32F is supplied with four standoffs and screws for mounting to a CHS-4L chassis or custom backbox.

**FIGURE 1-13: LDM-32F Module**

FCPS-24F Remote Power Supply (System Power Expansion)
The FCPS-24F is a compact, remote power supply and battery charger. This remote power supply consists of a filtered 24 VDC output that may be configured to drive up to four Notification Appliance Circuits (four Class B or two Class A and two Class B). Alternately, the four Notification Appliance Circuits may be used as auxiliary power configured for resettable or nonresettable operation.

The FCPS-24F may be used in a number of different applications. It may be used as a remotely mounted power supply and battery charger powering up to four, coded or noncoded, Notification Appliance Circuits. Alternately, any or all of these circuits may be used as 24 VDC output circuits capable of powering four-wire smoke detectors or any device that requires filtered power. These circuits may be configured as resettable or nonresettable outputs to expand FACP auxiliary system power.

**FIGURE 1-14: FCPS-24F**
One of the most common applications for the FCPS-24F remote power supply utilizes the NAC expander mode. In this application, one or two Notification Appliance Circuits (NACs) are connected from the main FACP NAC output(s) to the remote power supply Control Input circuits. When these Control Input circuits activate (due to reverse polarity of the NAC output), the power supply will activate its corresponding outputs. NAC Control Input #1 controls power supply output circuits #1 and #2. NAC Control Input #2 controls output circuits #3 and #4.

During the inactive state, the remote power supply supervises its NAC field wiring for short and open circuits. If a fault is detected, the supply will enter a trouble condition and illuminate the corresponding NAC trouble LED (Output Circuits 1-4), however, once the Notification Appliance Circuits are activated, the supervision is disabled and the circuits are no longer supervised. Supervision of other power supply faults such as low battery, Earth Fault, AC loss and battery charger failure will continue and may be monitored via the independent trouble relay contact.

If a specific application requires that all four outputs activate at the same time, only one NAC control input from the FACP is necessary. For this application, The Notification Appliance Circuit from the FACP is wired into NAC Control Input #1 of the remote supply and then a pair of wires are connected from NAC Control Output #1 to NAC Control Input #2. Refer to the FCPS-24F Installation, Operation and Application Manual for a complete description and examples of applications.
CHAPTER 2 Installation

2.1 Mounting Options

The cabinet may be either semi-flush or surface mounted. The door is attached to the cabinet by a piano hinge. The cabinet mounts using two key slots and two additional 0.250" (6.35 mm) diameter holes located in the backbox. The key slots are located at the top of the backbox and the two securing holes at the bottom.

Carefully unpack the system and check for shipping damage. Mount the cabinet in a clean, dry, vibration-free area where extreme temperatures are not encountered. The area should be readily accessible with sufficient room to easily install and maintain the panel. Locate the top of the cabinet approximately five feet above the floor with the hinge mounting on the left. Determine the number of conductors required for the devices to be installed. Sufficient knockouts are provided for wiring convenience. Select the appropriate knockout(s) and pull the required conductors into the box. All wiring should be in accordance with the National and/or Local codes for fire alarm systems.

2.2 Backbox Mounting

✓ Open the door.
✓ Remove the main PC board assembly by unscrewing the four screws in the corners of the board. Set the board aside in a safe, clean place. Avoid static discharge which may damage the board.
✓ Mark and predrill holes for the top two keyhole mounting bolts using the dimensions illustrated.
✓ Install two upper fasteners in the wall with the screw heads protruding.
✓ Using the upper 'keyholes', mount the backbox over the two screws.
✓ Mark and drill the lower two holes.
✓ Mount backbox, install remaining fasteners and tighten.
✓ When the location is dry and free of construction dust, reinstall the main PC board.
Draw wires through the respective knockout locations.

**FIGURE 2-2: Cabinet Dimensions and Knockout Locations**
When batteries larger than 7 Amp Hour are being used, the BB-17F battery box (or equivalent) must be installed. To install the BB-17F:

1. Mount the FACP cabinet to the wall.
2. Remove knockouts on the bottom of the FACP cabinet and top of the BB-17F.
3. Using conduit, hang the BB-17F from the FACP cabinet making sure there is at least ½” of clearance between the two cabinets.
4. Anchor the BB-17F to the wall.
2.3 Operating Power

WARNING: Several different sources of power can be connected to this panel. Disconnect all sources of power before servicing. The panel and associated equipment may be damaged by removing and/or inserting cards, modules or interconnecting cables while this unit is energized.

Primary Power Source (AC) and Earth Ground Connections
AC power connections are made inside the control panel cabinet. The primary power source for the MS-2410BC is 120 VAC, 60 Hz, 2.3 amps. Run a pair of wires (with ground conductor) from the protected premises main breaker box to TB1 of the main circuit board. As per the Canadian Electrical Code, use 14 AWG (2.00 mm², 1.6 mm O.D.) or heavier gauge wire with 600V insulation. No other equipment may be connected to this circuit. In addition, this circuit must be provided with overcurrent protection and may not contain any power disconnect devices. A separate Earth Ground connection must be made to ensure proper panel operation and lightning and transient protection. Connect the Earth Ground wire [minimum 14 AWG (2.00 mm²)] to the mounting stud located on the cabinet near TB1. Do not use conduit for the Earth Ground connection since this does not provide reliable protection.

Secondary Power Source (Batteries)
Observe polarity when connecting the battery. Connect the battery cable to J1 on the main circuit board using the plug-in connector and cable provided. The battery charger is current-limited and capable of recharging sealed lead acid type batteries. The charger shuts off when the system is in alarm. See “Battery Calculations” on page 53 for calculation of the correct battery rating.

WARNING: Battery contains sulfurous acid which can cause severe burns to the skin and eyes and can destroy fabrics. If contact is made with sulfurous acid, immediately flush the skin or eyes with water for 15 minutes and seek immediate medical attention.

FIGURE 2-4: Operating Power Connections
2.4 Input Circuits

The control panel has 10 zone input circuits. The maximum loop resistance limit for each input circuit is 100 ohms. All field wiring of each zone is supervised for opens and ground faults. Both conditions are visually and audibly annunciated.

Each zone is a Class B Initiating Device Circuit (IDC) designed to accept any normally-open contact devices and conventional 2-wire, 24 volt smoke detectors.

All zones may be configured for general fire alarm applications. In addition, zones 9 and 10 can be configured as fire alarm zones or supervisory alarm zones.

Four-wire smoke detectors may be connected to any zone. Resettable power is provided via TB2 Terminals 3 and 4. Refer to the FireLite Device Compatibility Document for a list of compatible smoke detectors.

*It is allowable to mix an assortment of device types (i.e. smoke detectors, heat detectors, pull stations, etc.) on any zone. If, however, alarm verification is employed on zones 1, 2 and 3, only smoke detectors should be installed on these three zones.*

**FIGURE 2-5: Class B Initiating Device Circuit Connections**
2.5 Output Circuits

DC Power Output Connections

FIGURE 2-6: Auxiliary Power Connections

4-Wire Smoke Detector Power (500 mA) 24 VDC filtered, resettable power for 4-wire smoke detectors can be obtained from TB2 Terminals 3(-) and 4(+). 

Nonresettable Power (500 mA) 24 VDC filtered, nonresettable power can be obtained from TB2 Terminals 1(-) and 2(+).

Notification Appliance Circuits

The MS-2410BC provides two Notification Appliance Circuits standard as Class B. Each circuit is capable of 2.5 amps of current. Total current drawn from these as well as other DC power outputs cannot exceed 3.6 amps with the standard transformer, 6.6 amps if an optional XRM-24 Transformer is installed. Circuits are supervised. Refer to the Fire•Lite Device Compatibility Document for a listing of compatible notification appliances.

FIGURE 2-7: Notification Appliance Circuit Connections

Class B Notification Appliance Circuit (supervised). 4.7K ohm, ½ watt. P/N: 71252

Polarized Bell
Polarized Horn
Polarized Horn

Note: Notification Appliance Circuit polarity shown in alarm state.

TB3

Polarized Bell
Polarized Horn
Polarized Horn

Polarized Bell
Polarized Horn
Polarized Horn

Dummy Load all unused circuits (P/N: 71245)
Power-limited Wiring Requirements

Standard Relays
The control panel provides three Form-C relays rated for 2.0 amps @ 30 VDC (resistive) and 2.0 amps @ 30 VAC (resistive).

FIGURE 2-8: Relay Terminals

Relay connections may be power-limited or nonpower-limited, provided that a minimum of 0.25" is maintained between conductors of power-limited and nonpower-limited circuits.

2.6 Power-limited Wiring Requirements

Power-limited and nonpower-limited circuit wiring must remain separated in the cabinet. All power-limited circuit wiring must remain at least 0.25" (6.35 mm) away from any nonpower-limited circuit wiring. Furthermore, all power-limited and nonpower-limited circuit wiring must enter and exit the cabinet through different knockouts and/or conduits. A typical wiring diagram for the MS-2410BC is illustrated in Figure 2-9.

FIGURE 2-9: Typical Wiring Diagram for Power-limited Requirements
CAUTION: Remove all power (AC and DC) before installing or removing modules or wiring.

**RTB - Remote Trouble Buzzer**

The RTB is a Remote Trouble Buzzer which provides a green AC Power LED and a yellow Trouble LED along with a piezo sounder, all of which mimic the condition of the control panel. The RTB can be mounted remotely in a single-gang electrical box. Four wires are required to connect the RTB to the MS-2410BC control panel as illustrated in Figure 2-10.

**FIGURE 2-10: RTB Remote Trouble Buzzer**

![Diagram of RTB Remote Trouble Buzzer and MS-2410BC control panel]
CAUTION: Remove all power (AC and DC) before installing or removing modules or wiring.

**LED-10IM - EIA-485 Interface Module**

The LED-10IM Interface Module provides an EIA-485 port to support the LED-10 Series Remote Annunciator, LDM Series Annunciator, AFM Series Annunciator and the ACM-8RF Relay Module. EIA-485 wiring is supervised for open circuits by this module. The LED-10IM mounts to connector J5 on the MS-2410BC main board.

**FIGURE 2-11: LED-10IM Installation**

**LED-10 Series Remote LED Annunciator**

The LED-10 Series Annunciator connects to the MS-2410BC via the LED-10IM Interface Module. It is recommended that overall foil/braided-shielded, twisted pair cable with a maximum length of 6,000 feet (1,800 m) @ 18 AWG (0.75 mm²) be used. Filtered power can be supplied by the MS-2410BC or a remote ULC listed filtered, power supply such as the Fire•Lite FCPS-24F.

**FIGURE 2-12: Wiring LED-10IM to LED-10 Series**
CAUTION: Remove all power (AC and DC) before installing or removing modules or wiring.

ACM-8RF Remote Relay Module

The ACM-8RF Module provides eight Form-C relays with contacts rated for 5.0 amps. Relays can be assigned to each of the ten Initiating Device Circuits (two ACM-8RF relay modules are required). The module is installed on the EIA-485 line using the LED-10IM Interface Module. Communication wiring is supervised by the FACP. Power for the module must be power-limited. Refer to the ACM-8RF Manual for power-limited wiring requirements and switch SW4 receive/transmit selection option.

Removable terminal blocks are provided for ease of installation and servicing. DIP switch SW3 allows assignment of relays to FACP IDCs. The ACM-8RF module can be mounted remotely in an ABS-8RF annunciator surface-mount backbox.

ACM-8RF Address and SW3 DIP Switch Settings

Each of the ten MS-2410BC IDCs can be assigned to an ACM-8RF relay. Two relay modules are required, with both set to the same address. Use the decade rotary switches to set the address (i.e. for address '01', position the first [left] switch so the arrow points to '0' and the second [right] switch so the arrow points to '1'). Refer to Table 3-10, “Annunciator Addressing - Zone 8 Alarm LED,” on page 43.

✓ To assign the first eight relays of the first ACM-8RF Relay Module to FACP IDCs 1 through 8, set ACM-8RF SW3 DIP switches 2 and 5 ON and 1, 3, 4, 6, 7 and 8 OFF.
✓ To assign the first two relays of the second ACM-8RF Relay Module to FACP IDCs 9 and 10, set ACM-8RF SW3 DIP switches 3 and 5 ON and 1, 2, 4, 6, 7 and 8 OFF.

FIGURE 2-14: Wiring LED-10IM to ACM-8RF
**CAUTION:** Remove all power (AC and DC) before installing or removing modules or wiring.

**LDM-32F Lamp Driver Module**

The Lamp Driver Module is used to provide an interface to a custom graphic annunciator. The LDM-32F has 32 alarm lamp/LED driver outputs which sink current to system common (-) on activation. A single positive (+) voltage is required to supply total operating power for all lamps or LEDs when all drivers are activated. The LDM-32F provides a separate driver for system trouble and inputs for a local lamp test switch. A maximum of 16 external control switches may be wired to the LDM-32F. DIP switch SW3 is used to enable or disable the onboard piezo sounder, enable remote switch functions, select a flashing LED function for new alarms and troubles and other functions. A green ON LINE LED flashes to indicate ongoing communications with the host FACP. The LDM-32F is supplied with four standoffs and screws for mounting to a CHS-4L chassis or custom backbox.

The LDM-32F is installed on the EIA-485 line using the LED-10IM Interface Module. Communications wiring is supervised by the FACP. Power for the module must be power-limited.

**LDM-32F Switch Settings** - Use the decade rotary switches to set the address (i.e. for address '02', position switch SW1 [top] so the arrow points to '2' and switch SW2 [bottom] so the arrow points to '0'). Refer to Table 3-10, “Annunciator Addressing - Zone 8 Alarm LED,” on page 43.

**FIGURE 2-15: Wiring LED-10IM to LDM-32F**
CAUTION: Remove all power (AC and DC) before installing or removing modules or wiring.

AFM-16ATX and AFM-16ATF Annunciators

The Annunciator Fixed Modules-16ATX and 16ATF each contain 16 red alarm and 16 yellow trouble LEDs, a system trouble LED, an ON LINE/POWER LED and a local piezo sounder with switches for FACP Acknowledge, Silence, Reset and Drill. The AFM-16ATX is fixed at address '1' and is installed on the EIA-485 line using the LED-10IM Interface Module.

AFM-16AF Annunciator

The Annunciator Fixed Module-16AF has 16 red alarm LEDs. The annunciator address is fixed at '1' and communication is via the EIA-485 line using the LED-10IM Interface Module. The Local Silence/Acknowledge switch functions as a local lamp test and silence for the annunciator piezo sounder. LEDs include ON LINE/POWER and System Trouble.

FIGURE 2-16: Wiring LED-10IM to AFM-16ATX

![Diagram of Wiring LED-10IM to AFM-16ATX](image-url)
Installation of Optional Modules with Remote Accessories

CAUTION: Remove all power (AC and DC) before installing or removing modules or wiring.

4XTMF Transmitter Module

Push the disconnect switch to the down position to prevent accidental activation of the municipal box during testing of the control panel. The Disconnect LED will remain illuminated while the municipal box is disconnected. The System Trouble LED will indicate disconnected and/or open circuit conditions on the municipal box. During trouble conditions, it is possible to obtain the circuit condition on the alarm reverse polarity output. If this operation is desired, cut the TBL jumper on the 4XTMF module.

FIGURE 2-17: 4XTMF Module Connections

MS-2410BC Main Circuit Board

Cut JP1 for 4XTMF module placement supervision

Connect 4XTMF Module by plugging into connector J6 and J7 on MS-2410BC main board

Polarities are shown for module activation

Remote Alarm (power-limited)*
Remote Trouble (power-limited)*
Municipal Box (nonpower-limited)*

* Wiring from these terminals can exit the protected premises.
CHAPTER 3  

Programming Instructions

This chapter describes programming the MS-2410BC from the onboard keypad. Programming can be performed only by a factory authorized representative. Control panel programming is possible at any time except when an alarm or zone fault condition is present or during a fire drill.

All programming selections are stored in nonvolatile Electrically-Erasable Programmable Read-Only Memory (EEPROM). This ensures that the control panel will remember all entries made in programming mode even if both AC and battery power are removed.

The control panel comes with factory chosen options already programmed. Other options may be programmed if desired. If all factory default settings are acceptable, programming is complete.

Successful entry into Program Mode from the keypad shuts off the fire protection and causes the Trouble LED and AC Power LED to flash.

3.1 Switch Functions

For ease of programming, labels have been provided which list the programming features/options available and the key functions in Programming Mode. Insert the supplied labels in the proper locations. Refer to “Slide-in Labels” on page 57. The function of each key in Program Mode is illustrated below:

**FIGURE 3-1: Programming Mode Keypad**

- Insert Supplied Programming Feature Label A (English or French)
- Insert Supplied Programming Key Functions Label C (English or French)
- No function
- Move LED cursor up
- Move LED cursor down
- Select programming option (toggle choices)
- Store programming options and move cursor to next zone alarm LED (program feature)
### 3.2 Programmable Features and Options

Table 3-1 lists the MS-2410BC programmable features and the corresponding options available for each feature. In programming mode, the zone alarm LEDs are used to 'point' to the program feature and the zone trouble LEDs are used to select the desired option for each feature.

**TABLE 3-1: Programming Features and Options**

<table>
<thead>
<tr>
<th>Zone Alarm LED</th>
<th>Programmable Features</th>
<th>Zone Trouble LED</th>
<th>Available Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>AUTO-SILENCE</td>
<td></td>
<td>Disabled - default</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2</td>
<td>Five (5) Minutes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3</td>
<td>Ten (10) Minutes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4</td>
<td>Twenty (20) Minutes</td>
</tr>
<tr>
<td>2</td>
<td>SILENCEABLE NACs</td>
<td>1</td>
<td>NAC 1 &amp; NAC 2 Silenceable (LED On) - default</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>NAC 1 and NAC 2 Nonsilenceable (LED Off)</td>
</tr>
<tr>
<td>3</td>
<td>WALKTEST</td>
<td>1</td>
<td>Audible (LED Off) - default</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Silent (LED On)</td>
</tr>
<tr>
<td>4</td>
<td>SUPERVISORY ALARM</td>
<td>1</td>
<td>Zone 9 Latching (LED On) - default</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Zone 9 Autoresettable (LED Off)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2</td>
<td>Zone 10 Latching (LED On) - default</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Zone 10 Autoresettable (LED Off)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3</td>
<td>Zone 9 Supervisory (LED Off) - default</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Zone 9 Smoke Zone (LED On)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4</td>
<td>Zone 10 Supervisory (LED Off) - default</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Zone 10 Smoke Zone (LED On)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>5</td>
<td>Canadian Supervisory Enabled (LED On) - default</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Canadian Supervisory Disabled (LED Off)</td>
</tr>
<tr>
<td>5</td>
<td>ALARM VERIFICATION</td>
<td>1</td>
<td>Verify Alarms (LED On)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Do Not Verify Alarms (LED Off) - default</td>
</tr>
<tr>
<td>6</td>
<td>AC LOSS DELAY</td>
<td>1</td>
<td>No Delay - default</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2</td>
<td>Six (6) Hour Delay</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3</td>
<td>Eight (8) Hour Delay</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4</td>
<td>Ten (10) Hour Delay</td>
</tr>
<tr>
<td></td>
<td></td>
<td>5</td>
<td>Twelve (12) Hour Delay</td>
</tr>
<tr>
<td></td>
<td></td>
<td>6</td>
<td>Fourteen (14) Hour Delay</td>
</tr>
<tr>
<td></td>
<td></td>
<td>7</td>
<td>Sixteen (16) Hour Delay</td>
</tr>
<tr>
<td></td>
<td></td>
<td>8</td>
<td>Eighteen (18) Hour Delay</td>
</tr>
<tr>
<td>7</td>
<td>MODULE SUPERVISION</td>
<td>1</td>
<td>4XTMF Transmitter Module</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2</td>
<td>not used</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3</td>
<td>LED-10IM (EIA-485) Module</td>
</tr>
<tr>
<td>8</td>
<td>ANNUNCIATOR MAXIMUM MONITORED ADDRESS</td>
<td>1</td>
<td>01 - default</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2</td>
<td>02</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3</td>
<td>03</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4</td>
<td>04</td>
</tr>
<tr>
<td></td>
<td></td>
<td>5</td>
<td>05</td>
</tr>
<tr>
<td></td>
<td></td>
<td>6</td>
<td>06</td>
</tr>
<tr>
<td></td>
<td></td>
<td>7</td>
<td>07</td>
</tr>
<tr>
<td></td>
<td></td>
<td>8</td>
<td>08</td>
</tr>
<tr>
<td></td>
<td></td>
<td>9</td>
<td>09</td>
</tr>
<tr>
<td></td>
<td></td>
<td>10</td>
<td>10</td>
</tr>
<tr>
<td>9</td>
<td>TROUBLE REMINDER</td>
<td>1</td>
<td>Disabled (LED Off) - default</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Enabled (LED On)</td>
</tr>
<tr>
<td>10</td>
<td>future use</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
3.3 Entering Program Mode

The keypad is enabled, to allow switching from Normal Mode to any other mode, by inserting the Security Key into connector J4 on the MS-2410BC main circuit board.

**FIGURE 3-2: Programming Security Key - Program Mode**

Insertion of the Security Key alters the functions of the keypad. Keys labeled 1 through 4 may now be used for entering a numerical password. An authorized factory representative can enter Programming Mode by keying in the Program Mode password and pressing the **Enter** key. If an incorrect key is pressed, wait 10 seconds and then reenter the proper password before pressing the **Enter** key.

A pause of up to 10 seconds is allowed between each key press while entering the password. After pressing the **Enter** key, the control panel will be in Program Mode with the keypad key functions configured for this mode. The system Trouble LED and AC Power LED will blink at a rate of 1 second On and 1 second Off and the trouble relay will activate. The Zone 1 alarm LED will turn on steady, the Zone 1 trouble LED will be mostly on (blink ¾ second On and ¼ second Off) if the corresponding option has been selected (factory default). A pause of up to 10 minutes is now allowed between each key press while in Programming Mode. Delays longer than 10 minutes will cause the control panel to exit Programming Mode. If the Security Key remains inserted when the control panel returns to Normal Mode, the control panel and keypad will function as expected in Normal Mode. To enter any other mode, the Security Key must be removed and then reinserted. The appropriate password can then be entered.

Once in Programming Mode, the control panel will:

- Blink the system Trouble LED and AC Power LED
- Activate the trouble relay
- Disable the Notification Appliance Circuit(s)
- Disable the alarm relay
- Turn the Zone 1 alarm LED on steady upon first entering Program Mode
- Blink the Zone 1 trouble LED upon first entering Program Mode
- Turn on one or more additional Zone trouble LEDs
- Disable all Normal Mode keypad functions other than those mentioned in this section

3.4 Programming Function

The zone alarm and zone trouble LEDs are used as indicators for the programming features and options. The zone alarm LEDs are used to indicate the control panel feature being programmed. The Zone trouble LEDs indicate the available options for the selected feature.

Upon entering Program Mode, the Zone 1 alarm LED should be on steady, the Zone 1 trouble LED should be blinking and additional zone trouble LEDs, representing the selected options, may be on steady. The zone alarm LED that
Programming Function

is on steady, acts as a 'pointer', indicating the control panel feature that will be programmed. The blinking zone trouble LED acts as a 'cursor', indicating the option for the currently selected program feature. The Up and Down arrow keys can be used to position the 'cursor' at any Zone trouble LED.

3.4.1 Program Feature Selection

Position the 'pointer' at the zone alarm LED, corresponding to the program feature that is to be changed, by pressing the Enter key. Refer to Table 3-2, “Program Feature Indicated by Alarm Zone,” on page 39, for a listing of all program features and their corresponding alarm zones. Repeated presses of the Enter key will move the 'pointer' through all 10 zone alarm LEDs without changing any options.

As the 'pointer' is positioned at each zone alarm LED, the Zone 1 trouble LED will blink and additional zone trouble LEDs may light steady, indicating the options selected for that program feature.

3.4.2 Programming Options

The zone trouble LEDs are used to indicate the programming options for each feature. The 'cursor' (blinking LED) will be positioned initially at the Zone 1 trouble LED. Note that additional zone trouble LEDs may be on steady if the corresponding option has been previously programmed for the current feature. Use the Up and Down arrow keys to position the 'cursor' at the zone trouble LED corresponding to the option which is to be programmed. Press the keypad 3 key (Disable/Enable) to toggle between selecting and deselecting the option. Following option selection for the current control panel feature, press the Enter key to store the selection and move the 'pointer' to the next feature (zone alarm LED). Enabling or selecting an option will cause the corresponding zone trouble LED to turn on steady when the 'cursor' is moved off the LED.

Note that the normal blink rate of the 'cursor' (blinking LED), when positioned on an option that is disabled or not selected, is mostly off (1/10 second On and 9/10 second Off). If the 'cursor' is positioned on an option that is selected or enabled, the blink rate will be mostly on (9/10 seconds On and 1/10 second Off).

3.4.3 Programming Example

In this example, the Supervisory Alarms will be programmed so that both Zones 9 and 10 are auto-resettable supervisory circuits. Refer to Table 3-2, “Program Feature Indicated by Alarm Zone,” on page 39, to see that the Supervisory Alarms feature corresponds to Zone 4 alarm LED.

1. Insert the Security Key into connector J4 on the MS-2410BC main circuit board
2. Using the numerical keys, enter the Program Mode password and press the **Enter** key.

3. The 'pointer' will be located at the Zone 1 alarm LED which will be on steady.

4. The 'cursor' will be located at the Zone 1 trouble LED which will blink and one or more additional zone trouble LEDs may be on steady.

5. Press the **Enter** key three times to position the 'pointer' at Zone 4 alarm LED, which corresponds to the Supervisory Alarms program feature.

6. The 'cursor' should be positioned at Zone 1 trouble LED which corresponds to the Zone 9 latching/auto-resettable option. Refer to Table 3-6, “Supervisory Alarm - Zone 4 Alarm LED,” on page 41. Note that additional zone trouble LEDs may be on if corresponding options were previously selected.
7. Press the keypad 3 key (Toggle Option) to select the auto-resettable option. Repeated pressing of the 3 key will toggle between the two available options. Note that in this option, latching is either enabled or disabled. If latching is disabled, the auto-resettable option is automatically selected. Since latching is disabled, the 'cursor' will blink at a 1/10 second On and 9/10 second Off rate. The LED will turn off when the cursor is moved off of it.

8. Press the Down arrow key to position the 'cursor' at the Zone 2 trouble LED which corresponds to the Zone 10 latching/auto-resettable option. Refer to Table 3-6, “Supervisory Alarm - Zone 4 Alarm LED,” on page 41.

9. Press the keypad 3 key (Toggle Option) to select the auto-resettable option. The cursor should blink at a 1/10 second On and 9/10 second Off rate (refer to step 7). The LED will turn off when the cursor is moved off of it.
10. Press the Down arrow key to position the 'cursor' at the Zone 3 trouble LED which corresponds to the Zone 9 Smoke/Supervisory option. Refer to Table 3-6, “Supervisory Alarm - Zone 4 Alarm LED,” on page 41.

11. Press the keypad 3 key (Toggle Option) to select the Supervisory option. The cursor should blink at a 1/10 second On and 9/10 second Off rate. The LED will turn off when the cursor is moved off of it.

Note that in this option, supervisory is either enabled or disabled. If supervisory is disabled, the smoke option is automatically selected. Since supervisory is enabled, the 'cursor' will blink at a 1/10 second On and 9/10 second Off rate. The LED will turn off when the cursor is moved off of it.

12. Press the Down arrow key to position the 'cursor' at the Zone 4 trouble LED which corresponds to the Zone 10 Smoke/Supervisory option. Refer to Table 3-6, “Supervisory Alarm - Zone 4 Alarm LED,” on page 41.

13. Press the keypad 3 key (Toggle Option) to select the Supervisory option. The cursor should blink at a 1/10 second On and 9/10 second Off rate (refer to step 11). The LED will turn off when the cursor is moved off of it.
14. Press the Down arrow key to position the 'cursor' at the Zone 5 trouble LED which corresponds to the Canadian Supervisory option. Refer to Table 3-6, “Supervisory Alarm - Zone 4 Alarm LED,” on page 41.

15. Press the keypad 3 key (Toggle Option) to disable the Canadian Supervisory option. The cursor should blink at a 1/10 second On and 9/10 second Off rate. The LED will turn off when the cursor is moved off of it.

16. Press the Enter key to store all of the selected options for the Supervisory Alarms feature and move the pointer to the next feature.

### 3.5 Program Features and Options

#### 3.5.1 Program Features

There are ten features that are programmable through the MS-2410BC keypad. Table 3-2 lists the programming features and the alarm zones which represent each feature.

<table>
<thead>
<tr>
<th>Alarm Zone LED Number (red)</th>
<th>Programming Feature</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Auto-silence</td>
</tr>
<tr>
<td>2</td>
<td>Silenceable NACs</td>
</tr>
<tr>
<td>3</td>
<td>Walktest (audible/silent)</td>
</tr>
<tr>
<td>4</td>
<td>Supervisory Alarms</td>
</tr>
<tr>
<td>5</td>
<td>Alarm Verification</td>
</tr>
<tr>
<td>6</td>
<td>AC Loss Delay</td>
</tr>
<tr>
<td>7</td>
<td>Option Module Supervision</td>
</tr>
<tr>
<td>8</td>
<td>Number of Annunciators</td>
</tr>
<tr>
<td>9</td>
<td>Trouble Reminder</td>
</tr>
<tr>
<td>10</td>
<td>future use</td>
</tr>
</tbody>
</table>

#### 3.5.2 Programming Options

Each programming feature listed in Table 3-2 has two or more options associated with it. This section describes each feature and the available options.
Auto-silence

Auto-silence is the program feature that will automatically silence the Notification Appliance Circuits, if they are programmed as silenceable circuits, after a programmed time interval. The factory default setting is auto-silence disabled. Note that one and only one of the four selections must be selected or the panel will not allow the programmer to continue.

<table>
<thead>
<tr>
<th>Trouble Zone LED Number (yellow)</th>
<th>Auto-silence Program Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Disabled (factory default)</td>
</tr>
<tr>
<td>2</td>
<td>Five (5) Minutes</td>
</tr>
<tr>
<td>3</td>
<td>Ten (10) Minutes</td>
</tr>
<tr>
<td>4</td>
<td>Twenty (20) Minutes</td>
</tr>
</tbody>
</table>

Silenceable NACs (Notification Appliance Circuits)

This feature, if enabled, allows the silencing of Notification Appliance Circuits. Both circuits are programmed together for silenceable (enabled) or nonsilenceable (disabled) operation.

<table>
<thead>
<tr>
<th>Trouble Zone LED Number (yellow)</th>
<th>Silenceable NAC Program Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>NAC #1 &amp; #2 (factory default = silenceable - LED On); LED Off = nonsilenceable</td>
</tr>
</tbody>
</table>

Walktest

The MS-2410BC provides the capability to perform a walktest of the system without triggering the optional ACM-8RF zone relays, the system annunciators or the alarm output relay. Walktest allows the testing of the 10 Initiating Device Circuit zones. An audible or silent walktest may be performed.

For an audible walktest, the first initiating device activated on a zone will cause the Notification Appliance Circuits to turn on for four seconds. Subsequent device activations on the same zone will cause the NACs to turn on for one second. Any smoke detectors that are activated will be reset. Zone faults (open circuits) will cause the NAC to remain on steady until the fault is cleared. Silent walktest will be indicated by LEDs and piezo sounder at the control panel only, without activating the NACs.

<table>
<thead>
<tr>
<th>Trouble Zone LED Number (yellow)</th>
<th>Walktest Program Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Audible (factory default) = LED Off</td>
</tr>
<tr>
<td></td>
<td>Silent = LED On</td>
</tr>
</tbody>
</table>

Supervisory Alarms

Zones 9 and 10 can be programmed for activation on Supervisory alarm or Smoke alarm. Zones are programmed for supervisory where a waterflow sensing device has been employed and the wiring to the waterflow valve and/or tamper switch is to be monitored. If the tamper switch has been activated (normally open contacts close), a supervisory alarm condition will occur and the zone's supervisory alarm red LED will blink.

A supervisory zone can be programmed for latching, which requires a panel reset to restore the zone after clearing the supervisory alarm, or auto-resettable, which will automatically restore the zone after the supervisory alarm is cleared. Note: Do not select auto-resettable if the zone is programmed as a smoke zone.
The Canadian Supervisory option functions in the same manner as the non Canadian Supervisory option except the zone's supervisory alarm LED is yellow.

**TABLE 3-6: Supervisory Alarm - Zone 4 Alarm LED**

<table>
<thead>
<tr>
<th>Trouble Zone LED Number (yellow)</th>
<th>Supervisory Alarm Program Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Enable Latching (factory default) = Zone 9 latching - LED On</td>
</tr>
<tr>
<td></td>
<td>Disable Latching = Zone 9 auto-resettable - LED Off</td>
</tr>
<tr>
<td>2</td>
<td>Enable Latching (factory default) = Zone 10 latching - LED On</td>
</tr>
<tr>
<td></td>
<td>Disable Latching = Zone 10 auto-resettable - LED Off</td>
</tr>
<tr>
<td>3</td>
<td>Enable Zone 9 Supervisory = Supervisory zone (factory default) - LED Off</td>
</tr>
<tr>
<td></td>
<td>Disable Zone 9 Supervisory = Smoke zone - LED On</td>
</tr>
<tr>
<td>4</td>
<td>Enable Zone 10 Supervisory = Supervisory zone (factory default) - LED Off</td>
</tr>
<tr>
<td></td>
<td>Disable Zone 10 Supervisory = Smoke zone - LED On</td>
</tr>
<tr>
<td>5</td>
<td>Enable Canadian Supervisory - LED On (factory default)</td>
</tr>
<tr>
<td></td>
<td>Disable Canadian Supervisory - LED Off</td>
</tr>
</tbody>
</table>

**Alarm Verification**

Alarm verification can be used only on zones 1 through 3. Two-wire smoke detectors alone should be installed on all verified zones. After detecting a smoke detector activation on a verified zone, the panel removes power from all zones for six seconds, resetting all 2-wire smoke detectors and normally open devices on nonverified zones. If no short is detected, a 12 second retard period allows detectors to stabilize. During the retard/reset period of 18 seconds, subsequent alarms by the same initiating zone are ignored. An alarm detected on any other zone, during the retard period, will cause immediate verified alarms. A subsequent alarm on the initiating zone occurring within the confirmation time will cause a verified alarm on the verified zone.

If a nonverified zone has pull stations installed, the NACs may activate up to a maximum of seven seconds following pull station activation if alarm verification has been initiated on zone 1, 2 or 3.

Note that during the alarm verification period, the system Supervisory LED and the zone alarm LED for the zone being verified will blink at a ½ second On and ½ second Off rate and the piezo sounder will pulse at the same rate. Access to other modes of operation is prevented during alarm verification.

**FIGURE 3-3: Verification Timing Diagram**

Factory default selection is no verification. *Consult the Local Authority Having Jurisdiction (LAHJ) prior to enabling verification.*

**TABLE 3-7: Alarm Verification- Zone 5 Alarm LED**

<table>
<thead>
<tr>
<th>Zone Trouble LED Number (yellow)</th>
<th>Alarm Verification Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Enabled = Verify Alarm - LED On</td>
</tr>
<tr>
<td></td>
<td>Disabled = Do Not Verify Alarm (factory default) - LED Off</td>
</tr>
</tbody>
</table>
AC Loss Delay
When AC power is lost or a brownout condition occurs (AC voltage drops below a predetermined level), the control panel trouble relay will activate. The factory default option for this feature is immediate trouble relay activation on AC loss or brownout. Relay activation may be delayed by selecting one of the seven available time delays as listed in the following table. Note that one and only one of the eight options must be selected or the panel will not allow the programmer to continue.

<table>
<thead>
<tr>
<th>Zone Trouble LED Number (yellow)</th>
<th>Trouble Relay Time Delay on AC Loss</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>No Delay (factory default)</td>
</tr>
<tr>
<td>2</td>
<td>Six (6) Hours</td>
</tr>
<tr>
<td>3</td>
<td>Eight (8) Hours</td>
</tr>
<tr>
<td>4</td>
<td>Ten (10) Hours</td>
</tr>
<tr>
<td>5</td>
<td>Twelve (12) Hours</td>
</tr>
<tr>
<td>6</td>
<td>Fourteen (14) Hours</td>
</tr>
<tr>
<td>7</td>
<td>Sixteen (16) Hours</td>
</tr>
<tr>
<td>8</td>
<td>Eighteen (18) Hours</td>
</tr>
</tbody>
</table>

Module Supervision Enabled
Two option modules may be installed in the MS-2410BC control panel: the Reverse Polarity Module and LED-10IM (EIA-485) Module. When any module is installed, module placement supervision must be 'enabled' (LED On) for the particular module(s). In addition, when the Reverse Polarity Module is installed, jumper JP1 must be cut on the main circuit board. The factory default setting for module placement supervision for each module is 'disabled'. (LED Off)

<table>
<thead>
<tr>
<th>Zone Trouble LED Number (yellow)</th>
<th>Module Placement Supervision</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Reverse Polarity Module</td>
</tr>
<tr>
<td>2</td>
<td>Not Used</td>
</tr>
<tr>
<td>3</td>
<td>LED-10IM (EIA-485) Module</td>
</tr>
</tbody>
</table>

Annunciator Maximum Monitored Address
Devices with a maximum of ten different addresses may be connected to the EIA-485 port off of the LED-10IM module. Annunciator addresses must be set sequentially, beginning with '01' up to address '10', with no gaps between addresses. This feature must be set to the value of the highest annunciator address installed on the EIA-485 communication line.

Devices which may be connected to the EIA-485 port include LDM graphic annunciator driver, AFM LED type annunciators, LED-10 series annunciators and ACM-8RF relay modules. Included on the LDM, LED-10 series and ACM-8RF are switches which are used to select an address for the annunciator. For each device added or connected to the EIA-485 port via the LED-10IM, select a unique address on each annunciator, with the exception of the ACM-8RF. If multiple ACM-8RF modules are installed, all ACM-8RFs must be set to the same address (refer to the applications section of the ACM-8RF Manual P/N 50362). Addresses must be sequential with no gaps allowed. For example, if devices with seven different addresses are connected to the EIA-485 port, the maximum monitored address value entered into this option must be '7'. If the maximum number of devices with 10 different addresses are connected, the maximum monitored address entered into this option must be '10'. All devices connected to the EIA-485 are fully supervised by the FACP. Note that AFM series annunciators occupy address '01'. The address of the AFM series cannot be altered. When using an AFM series device with
Program Features and Options

LDMs, LED-10 series and ACM-8RFs, be certain that none of the other devices are set to address 01. For proper supervision of all annunciators, only one AFM series annunciator (fixed at address '01') should be installed.

TABLE 3-10: Annunciator Addressing - Zone 8 Alarm LED

<table>
<thead>
<tr>
<th>Zone Trouble LED Number (yellow)</th>
<th>Highest Installed Annunciator Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>01 - default</td>
</tr>
<tr>
<td>2</td>
<td>02</td>
</tr>
<tr>
<td>3</td>
<td>03</td>
</tr>
<tr>
<td>4</td>
<td>04</td>
</tr>
<tr>
<td>5</td>
<td>05</td>
</tr>
<tr>
<td>6</td>
<td>06</td>
</tr>
<tr>
<td>7</td>
<td>07</td>
</tr>
<tr>
<td>8</td>
<td>08</td>
</tr>
<tr>
<td>9</td>
<td>09</td>
</tr>
<tr>
<td>10</td>
<td>10</td>
</tr>
</tbody>
</table>

Trouble Reminder

The Trouble Reminder feature provides an audible reminder that an alarm or trouble still exists on the FACP after the control panel has been silenced. The factory default for this feature is 'disabled'. When this feature is 'enabled', the control panel piezo sounder will pulse once every 15 seconds during an alarm and every two minutes during a trouble condition, after the Signal Silence or Acknowledge switch is pressed. The piezo will continue to sound at these rates until the alarm or trouble condition is cleared.

TABLE 3-11: Trouble Reminder - Zone 9 Alarm LED

<table>
<thead>
<tr>
<th>Zone Trouble LED Number (yellow)</th>
<th>Trouble Reminder</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Disabled = LED Off (factory default)</td>
</tr>
<tr>
<td></td>
<td>Enabled = LED On</td>
</tr>
</tbody>
</table>
3.6 Default Programming Mode

The original factory default options can be programmed into the MS-2410BC by entering Default Programming Mode. The keypad is enabled, to allow switching from Normal Mode, by inserting the Security Key into connector J4 on the MS-2410BC main circuit board.

**FIGURE 3-4: Programming Security Key - Default Programming Mode**

> Insertion of the Security Key alters the functions of the keypad. Insert the supplied programming keys function label C to view the new key functions. Keys labeled 1 through 4 may now be used for entering a numerical password. An authorized factory representative can enter Default Programming Mode by keying in the Program Mode password and pressing the **Enter** key. If an incorrect key is pressed, wait 10 seconds and then reenter the proper password before pressing the **Enter** key.

A pause of up to 10 seconds is allowed between each key press while entering the password. After pressing the **Enter** key, the control panel will enter Default Programming Mode. The original factory default programming is immediately restored and the control panel automatically returns to Normal Mode. If the Security Key remains inserted when the control panel returns to Normal Mode, the control panel and keypad will function as expected in Normal Mode. To enter any other mode, the Security Key must be removed and then reinserted. The appropriate password can then be entered.

Remove the programming label and reinsert the Normal Mode label C when the control panel is in Normal Mode of operation.
CHAPTER 4  Operating Instructions

FIGURE 4-1: LED Indicators and Keypad

The MS-2410BC has five modes of operation which are Normal, Program, Walktest, Last Event (History) and Default. There are also two function modes: Zone Disable/Enable and Drill. Upon initial power-up, the system will be in Normal Mode. This section discusses operation of the control panel in the Normal Mode.

4.1 Switch Functions in Normal Mode

Acknowledge

An Acknowledge key is located on the MS-2410BC keypad (refer to Figure 4-1), and may be remotely located on any of the LED-10 annunciators, the LDM graphic annunciators, or the AFM series annunciators. The Acknowledge key silences the system piezo sounders and changes all flashing system LEDs to steady. Pressing the Acknowledge key will have no effect on the Notification Appliance Circuits.

Signal Silence

A Signal Silence key is located on the FACP keypad (illustrated in Figure 4-1), and may be remotely located on any of the LED-10 annunciators, the LDM graphic annunciators, or the AFM series annunciators. If any of the Signal Silence keys are pressed, the following will occur:

✓ The silenceable Notification Appliance Circuits will be turned OFF
✓ The main circuit board Signal Silence LED will be turned ON
✓ The system piezo sounders are turned off

Upon the occurrence of a subsequent event (alarm or trouble), Signal Silence is overridden and the control panel will respond to the new event. The Signal Silence keys will be ignored for nonsilenceable workflow type alarms.

Drill

A Drill key is located on the FACP keypad, and may be remotely on any of the LED-10 annunciators, the LDM graphic annunciators, or the AFM series annunciators. To perform a drill from any of these devices, the Drill key must be pressed and held for more than two seconds (time to prevent accidental activation). The MS-2410BC turns on all NACs and turns off the Signal Silence LEDs if they were on. The alarm relay is not activated during a drill. The Signal Silence keys will silence all silenceable NACs during a fire drill and the Reset key will restore the FACP to Normal Mode.
Status LEDs

**Disable/Enable**

The zone disable feature may be used to disable any zone in the system. Zones in alarm cannot be disabled but zones in trouble can be disabled.

To disable one or more zones, press and hold the Disable/Enable key. After two seconds, the FACP will enter Disable/Enable Mode. Continue pressing the Disable/Enable key to remain in this mode. Fire protection is still active while in this mode. Releasing the key will return the FACP to Normal Mode.

While pressing the Disable/Enable key, any zones that were previously disabled will be indicated by the zone trouble LED being on steady. A 'cursor' (blinking LED), which blinks at a 1/10 second On and 9/10 second Off rate, will be positioned at the Zone 1 trouble LED. Note that if Zone 1 was previously disabled, the 'cursor' will blink at a 9/10 second On and 1/10 second Off rate.

To disable or enable a zone, continue pressing the Disable/Enable key and use the Up or Down arrow keys to position the 'cursor' at the alarm zone trouble LED. Press the Reset (Enter) key to toggle the zone from enabled to disabled or enabled to disabled. Note that the 'cursor' flash rate changes from 1/10 second On and 9/10 second Off when enabled, to 9/10 second On and 1/10 second Off when disabled. Using the arrow keys to move the 'cursor' away from the selected zone will cause the disabled zone's trouble LED to remain on steady. Continue this process for each zone to be enabled or disabled.

When all desired changes have been made, release the Disable/Enable key to return the FACP to Normal Mode. Note that the zone trouble LEDs for all disabled zones will be blinking along with the system trouble LED and the piezo will be sounding. Pressing the Acknowledge key will silence the piezo sounder and change the blinking LEDs to steady on.

**Reset/Lamp Test**

The System Reset key resets the system and any smoke detectors. A Reset key is located on the FACP keypad (illustrated in Figure 4-1), and may be remotely on any of the LED-10 annunciators, the LDM graphic annunciators, or the AFM series annunciators. If any of the System Reset keys are pressed, the control panel will:

- Clear the status LEDs
- Turn off the Notification Appliance Circuits
- Reset all zones by temporarily removing power
- Silence the onboard piezo sounder
- Restore all system relays to normal
- Temporarily remove power from the resettable power output TB2 Terminals 3 and 4

Any alarm, supervisory or trouble condition that exists after a system reset, will resound the system, reactivating normal system activity. Any zones that were disabled before the reset will remain disabled after the reset.

**Lamp Test** - If the Reset/Lamp Test key is pressed and held for more than two seconds, the FACP will perform a Lamp Test. All panel LEDs will be turned on and the piezo will sound until the Reset key is released.

### 4.2 Status LEDs

**AC Power LED**

A green LED that remains on while the AC power supply is within correct limits. *If this indicator fails to light under normal conditions, service the system immediately.*

**Alarm LED**

A red LED that flashes when a system fire alarm condition is detected. It turns on steady when the Signal Silence or Acknowledge keys are pressed.

**Trouble LED**

A yellow LED that blinks to indicate that a system fault or abnormal condition exists and that the fire alarm system may be inoperative. It turns on steady when a Signal Silence or Acknowledge key is pressed.
Operation

Supervisory LED (Zones 9 and 10 Only)
A yellow LED that blinks to indicate the need for action in connection with the supervision or maintenance of sprinklers, extinguishing systems or other protective systems. It turns on steady when a Signal Silence or Acknowledge key is pressed.

Signal Silence LED
A yellow LED that turns on to indicate that an Alarm condition exists in the system, but Notification Appliance Circuits (if programmed as silenceable) and local piezo sounder have been silenced.

NAC Fault LED
A yellow LED that blinks to indicate that an NAC Trouble condition exists in the system. LED turns on steady when a Signal Silence or Acknowledge key is pressed.

Ground Fault LED
A yellow LED that blinks to indicate a ground fault condition on the system. A ground fault occurs when a low resistance between the FACP and ground exists. It turns on steady when a Signal Silence or Acknowledge key is pressed.

Battery Trouble
A yellow LED that blinks to indicate a low battery or no battery condition on the FACP. It turns on steady when a Signal Silence or Acknowledge key is pressed.

Zone Disabled
A yellow LED that blinks to indicate that one or more alarm zones have been disabled using the Disable/Enable key. The disabled zone(s) trouble LED will also be on. It turns on steady when a Signal Silence or Acknowledge key is pressed.

Annunciator Trouble
A yellow LED that blinks to indicate that one or more remote annunciators (LED-10 Series, LDM-32, AFM Series, etc.) are not responding correctly. It turns on steady when a Signal Silence or Acknowledge key is pressed.

Zone 1 through Zone 10 Alarm LED
Red LEDs that blink to indicate that an alarm exists on the corresponding zone. It turns on steady when a Signal Silence or Acknowledge key is pressed.

Zone 9 and Zone 10 Supervisory LED
If the zone(s) is programmed for supervisory, a yellow LED will blink to indicate that a supervisory condition exists on the corresponding zone. It turns on steady when a Signal Silence or Acknowledge key is pressed.

Zone 1 through Zone 10 Trouble LED
Yellow LEDs that blink to indicate that a fault or abnormal condition exists on the corresponding zone. It turns on steady when a Signal Silence or Acknowledge key is pressed.

4.3 Operation

Normal Mode is the standard mode of operation. In this mode, the panel continuously monitors system status. When no alarm or trouble conditions exist, all LEDs will be off (except the AC Power LED). The Notification Appliance Circuits will be off, all relays are in their normal state and the onboard piezo sounder will be off.

All alarm and system trouble conditions are annunciated on the control panel's LEDs. The control panel will maintain a 'last event list' which will consist of all alarms, supervisory alarms and system troubles currently active and not cleared, requiring immediate service. When the system is cleared and restored to normal, the LEDs will be off except for the AC Power LED. The last alarms and troubles are stored in a history file and may be recalled at any time.
Higher priority events take precedence over lower priority events. Display and reporting of System Status is done on a priority basis. Priorities are, from highest to lowest:

1. Alarms
2. Supervisory Alarms
3. System Troubles

4.3.1 Fire Alarm Response

The control panel will, upon detection of an alarm condition, cause the following:

- Blink the FACP system Alarm LED (1 second On, 1 second Off)
- Blink the Zone Alarm LED (1 second On, 1 second Off)
- Store the alarm in the Last Event/History File
- Turn the Notification Appliance Circuits on
- Turn the piezo sounder on steady
- Turn on appropriate zone relay output (ACM-8RF)
- Turn on alarm relay
- Blink all remote annunciator general alarm LEDs (1 second On, 1 second Off)

4.3.2 Fire Alarm Restoral

The control panel returns to normal after all alarms have been cleared and a system reset key has been pressed (pull stations have been reset, smoke detectors have reset and no smoke is present, waterflow has stopped). The control panel will perform the following upon restoral of all active alarms:

- Turn off the FACP alarm LED
- Turn off the Zone Alarm LED
- Turn off the Notification Appliance Circuits
- Turn off the piezo sounder
- Turn off appropriate zone relay output (ACM-8RF)
- Turn off alarm relay
- Turn off all remote annunciator general alarm LEDs
- Turn off all remote annunciator zone alarm LEDs

4.3.3 System Supervisory Condition Response

Only zones 9 and 10 can be programmed as Supervisory zones. These zones can be programmed for supervisory in applications where a waterflow sensing device has been employed and the wiring to the waterflow valve and/or a tamper switch is to be monitored. If the tamper switch has been activated (normally open contacts close), a supervisory alarm condition will occur.

When a supervisory condition occurs, the control panel will cause the following:

- Blink the FACP supervisory LED (½ second On, ½ second Off)
- Blink the Zone supervisory LED (½ second On, ½ second Off)
- Store the supervisory alarm in the Last Event/History File
- Pulse system piezo sounders (½ second On, ½ second Off)
- Turn on appropriate zone relay output (ACM-8RF)

1. If the Trouble Reminder option has been programmed, silencing the alarm will cause the piezo sounder to beep once every 15 seconds until the alarm condition is cleared.
Operation

- Turn on supervisory relay
- Blink all remote annunciator general supervisory alarm LEDs (½ second On, ½ second Off)
- Blink all remote annunciator zone supervisory alarm LEDs (½ second On, ½ second Off)

4.3.4 System Supervisory Restoral Response

When the supervisory condition has been cleared and the reset key has been pressed (if zones are programmed for latching), the control panel will perform the following:

- Turn off the supervisory LED
- Turn off the Zone supervisory LED
- Shut off system piezo sounders
- Turn off appropriate zone relay output (ACM-8RF)
- Turn off supervisory relay
- Turn off all remote annunciator general supervisory alarm LEDs
- Turn off all remote annunciator zone supervisory alarm LEDs

Note that for any zone programmed for Supervisory auto-resettable, the Reset switch does not need to be pressed to clear the zone (supervisory condition).

4.3.5 Trouble Condition Response

The control panel will perform the following upon detection of one or more trouble conditions:

- Blink the FACP trouble LED (1 second On, 1 second Off)
- Blink the Zone trouble LED if trouble condition is on the zone (1 second On, 1 second Off)
- Blink all annunciator general system trouble LEDs
- Blink all affected zone trouble LEDs on all system annunciators
- Activate trouble relay
- Store the trouble conditions in the Last Event/History File
- Sound system piezo sounders at a rate of 1 second On, 1 second Off

Note that when AC Brownout occurs, the AC LED is turned off and the Trouble LED blinks. Activation of the Trouble relay is dependent on AC Loss Delay programming.

4.3.6 Trouble Condition Restoral

The control panel performs the following upon restoral of all trouble conditions:

- Shut off the trouble LED
- Shut off the zone trouble LED(s)
- Shut off the piezo sounder
- Deactivate the FACP trouble relay
- Turn on the AC power LED if the trouble was loss of AC power
- Turn off the system general trouble LED on all system annunciators if all trouble conditions are cleared
- Turn off all affected zone trouble LEDs on all system annunciators
CHAPTER 5  

Walktest Mode

The MS-2410BC provides the capability to perform a walktest of the system without triggering the ACM-8RF zone relays, the system annunciators or the alarm output relay. Walktest Mode allows for testing of the 10 zones (initiating device circuits). An audible or silent walktest may be performed.

For an audible walktest, the first initiating device activated on a zone will cause the Notification Appliance Circuits to turn on for four seconds. Subsequent device activations on the same zone will cause the Notification Appliance Circuits to turn on for one second. Any smoke detectors that are activated will be reset. Zonal faults (open circuits) will cause the NAC to remain on steadily. Prior to entering Walktest Mode, check to be certain that all system faults have been cleared.

Note that trouble relays will be activated while the control panel is in Walktest Mode. Placing the control panel into Walktest Mode will only be possible if the system has no active alarms.

The keypad is enabled, to allow switching from Normal Mode to any other mode, by inserting the Security Key into connector J4 on the MS-2410BC main circuit board.

Walktest Mode is entered by keying in the Walktest Mode password (123123) and pressing the Enter key. If an incorrect key is pressed, wait 10 seconds and then reenter the proper password before pressing the Enter key.

A pause of up to 10 seconds is allowed between each key press while entering the password. After pressing the Enter key, the control panel will be in Walktest Mode with the keypad key functions configured for this mode. The System Trouble LED and AC Power LED will blink at a rate of 1 second On and 1 second Off and the trouble relay will activate. A pause of up to 30 minutes is now allowed between each key press and device activation while in Walktest Mode. Delays longer than 30 minutes will cause the control panel to exit Walktest Mode. If the Security Key remains inserted when the control panel returns to Normal Mode, the panel and keypad will function as expected in Normal Mode. The Security Key must be removed and then reinserted in order to reenter Walktest Mode or to enter any other mode.

Once in Walktest Mode, the control panel will immediately:

- Flash the Trouble LED and AC Power LED
- Activate the trouble relay
- Turn on the Notification Appliance Circuits for four seconds for the first alarm on a zone if an audible walktest is performed. Subsequent alarms will sound for one second. Troubles cause the NACs to remain on. For a silent walktest, all NAC outputs remain off
- Disable the alarm relay

FIGURE 5-1: Security Key - Walktest Mode

Insertion of the Security Key alters the functions of the keypad. Insert the supplied programming keys function label C to view the new key functions. Keys labeled 1 through 4 may now be used for entering a numerical password. Walktest Mode is entered by keying in the Walktest Mode password (123123) and pressing the Enter key. If an incorrect key is pressed, wait 10 seconds and then reenter the proper password before pressing the Enter key.
### Last Event/History Mode

- Display all alarm conditions as they occur
- Display all zone troubles as they occur
- Display all system troubles as they occur

All zone alarm LEDs that turned on during Walktest remain on until the Reset key is pressed. Note that disabled zones will not respond during the Walktest.

A zone may be disabled while in Walktest Mode. Should a faulty device require repair, the zone may be disabled while the repair is performed. This allows the user to return the system to Normal Mode, enabling all other zones. This also prevents triggering of a false alarm.

To return the control panel to Normal Mode, remove the Security Key from connector J4 on the MS-2410BC main circuit board. Remove the programming key function label and reinsert the Normal Mode label C.

The control panel will automatically revert back to Normal Mode if no system activity has occurred for 30 minutes. This would include pressing any keys or activity on any zone. If the Security Key is still installed, the panel and keypad will function as expected in Normal Mode. To enter any other mode of operation, the Security Key must be removed and then reinserted.

_During an audible walktest, if a device remains latched in alarm (such as a Pull Station that is not reset after activation), subsequent testing of devices on the same zone will **not** trigger the NACs. Be certain to reset or clear each device after testing._

#### 5.2 Last Event/History Mode

The last event which occurred at the FACP is stored in a History File for future recall. Only the most recent event may be called up from memory.

The keypad is enabled, to allow switching from Normal Mode to any other mode, by inserting the Security Key into connector J4 on the MS-2410BC main circuit board.

**FIGURE 5-2: Security Key - Last Event/History Mode**

Insertion of the Security Key alters the functions of the keypad. Insert the programming key function label C to view the new key functions. Keys labeled 1 through 4 may now be used for entering a numerical password. Last Event/History Mode is entered by keying in the password **(1231231)** and pressing the **Enter** key. If an incorrect key is pressed, wait 10 seconds and then reenter the proper password before pressing the **Enter** key.

A pause of up to 10 seconds is allowed between each key press while entering the password. After pressing the **Enter** key, the control panel will be in Last Event/History Mode, which may be used to troubleshoot the system in the event
conditions on the FACP have changed since the last panel activation. Table 5-1 lists possible panel activations and
the LEDs which will be on for each in Last Event/History Mode.

**TABLE 5-1: History Mode**

<table>
<thead>
<tr>
<th>Latest Panel Activation</th>
<th>LEDs Illuminated</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zone Alarm</td>
<td>Zone Alarm LED &amp; System Alarm LED</td>
</tr>
<tr>
<td>Zone Supervisory</td>
<td>Zone Supervisory LED &amp; System Supervisory LED</td>
</tr>
<tr>
<td>Zone Trouble</td>
<td>Zone Trouble LED &amp; System Trouble LED</td>
</tr>
<tr>
<td>AC Power Loss or Brownout</td>
<td>AC Power LED</td>
</tr>
<tr>
<td>Notification Appliance Circuits Silenced by Silence Switch</td>
<td>Signal Silence LED</td>
</tr>
<tr>
<td>Ground Fault</td>
<td>Ground Fault LED</td>
</tr>
<tr>
<td>Zone Disabled</td>
<td>Zone Trouble LED &amp; Zone Disabled LED</td>
</tr>
<tr>
<td>Remote Annunciator Trouble</td>
<td>Annunciator Trouble LED</td>
</tr>
<tr>
<td>Notification Appliance Circuit Fault</td>
<td>NAC Fault LED &amp; System Trouble LED</td>
</tr>
<tr>
<td>Reverse Polarity Module</td>
<td>System Trouble LED</td>
</tr>
</tbody>
</table>

To return the control panel to Normal Mode, remove the Security Key from connector J4 on the MS-2410BC main
circuit board. Remove the programming keys function label and reinsert the Normal Mode label C.

The control panel will automatically revert back to Normal Mode after 2 minutes in Last Event/History Mode. If the
Security Key is still installed, the panel keypad will function as expected in Normal Mode. To enter any other mode
of operation, the Security Key must be removed and then reinserted.

### 5.3 Lamp Test

To perform a Lamp Test, press and hold the **Reset/Lamp Test** key for more than two seconds. All panel LEDs will
turn on and the piezo sounder will activate.
Battery Calculations

Appendix A  Battery Calculations

Use the Total Standby and Alarm Load Currents calculated in Table A-2 and Table A-3 for the following battery calculation.

**TABLE A-1: Battery Calculation**

<table>
<thead>
<tr>
<th>Standby Load Current (amps)</th>
<th>Required Standby Time in Hours (24 or 60 Hours)</th>
<th>=</th>
</tr>
</thead>
<tbody>
<tr>
<td>[ ]</td>
<td>[ ]</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Alarm Load Current (amps)</th>
<th>Required Alarm Time in Hours (i.e. 5 min. = 0.084 hours)</th>
<th>=</th>
</tr>
</thead>
<tbody>
<tr>
<td>[ ]</td>
<td>[ ]</td>
<td></td>
</tr>
</tbody>
</table>

Add Standby and Alarm Load for Required Ampere Hour Battery

Multiply by derating factor of 1.2  X 1.2

Note:

1. 7 Ampere Hour battery can be located in the backbox.
2. Batteries larger than 7 Ampere Hour, up to 18 Ampere Hour, require the BB-17F battery box.
A.1 Main Power Supply

The MS-2410BC provides filtered power for operating the fire alarm control panel, operating external devices and operating the standby battery. The power for operating external devices is limited. Use Table A-2 (standby or non-alarm) and Table A-3 (alarm) to determine if external loading is within the capabilities of the power supply.

Be certain to power 4-wire smoke detectors from TB2, Terminals 3 and 4. In Table A-2, external devices are connected to TB2 only.

**TABLE A-2: Filtered Load in Standby @24 VDC.**

<table>
<thead>
<tr>
<th>Device Type</th>
<th># of Devices</th>
<th>Current (amps)</th>
<th>Total Current (amps)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Circuit Board</td>
<td>1 X</td>
<td>0.138</td>
<td>= 0.138</td>
</tr>
<tr>
<td>RTB Remote Trouble Buzzer</td>
<td>(1 max.) X</td>
<td>0.020</td>
<td>=</td>
</tr>
<tr>
<td>LED-10IM</td>
<td>(1 max.) X</td>
<td>0.017</td>
<td>=</td>
</tr>
<tr>
<td>4XTMF Module</td>
<td>(1 max.) X</td>
<td>0.005</td>
<td>=</td>
</tr>
<tr>
<td>2-wire Detector Heads</td>
<td>[ ] X</td>
<td>[ ]¹</td>
<td>=</td>
</tr>
<tr>
<td>4-wire Detector Heads</td>
<td>[ ] X</td>
<td>[ ]¹</td>
<td>=</td>
</tr>
<tr>
<td>Power Supervision Relays²</td>
<td>[ ] X</td>
<td>0.025</td>
<td>=</td>
</tr>
<tr>
<td>Current Draw from TB2</td>
<td>(nonalarm³)</td>
<td></td>
<td>=</td>
</tr>
</tbody>
</table>

1. Refer to the Device Compatibility Document for 2-wire smoke detector standby current.
2. Must use compatible listed Power Supervision Relay.
3. The total standby current must include both the resettable (TB2 Terminals 3 & 4) and nonresettable (TB2 Terminals 1 & 2) power. Caution must be taken to ensure that current drawn from these outputs during alarm does not exceed maximum ratings specified (see Table A-2).
### TABLE A-3: Filtered Load in Alarm @24 VDC

<table>
<thead>
<tr>
<th>Device Type</th>
<th># of Devices</th>
<th>Current (amps)</th>
<th>Total Current (amps)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Circuit Board</td>
<td>I</td>
<td>0.245</td>
<td>0.245^1</td>
</tr>
<tr>
<td>RTB Remote Trouble Buzzer (1 max.)</td>
<td>X</td>
<td>0.050</td>
<td></td>
</tr>
<tr>
<td>LED-10IM (1 max.)</td>
<td>X</td>
<td>0.017</td>
<td></td>
</tr>
<tr>
<td>4XTMF Module</td>
<td>X</td>
<td>0.011^2</td>
<td></td>
</tr>
<tr>
<td>4-wire Smoke Detector^3</td>
<td>X</td>
<td>0.005</td>
<td></td>
</tr>
<tr>
<td>Power Supervision Relay^4</td>
<td>X</td>
<td>0.025</td>
<td></td>
</tr>
<tr>
<td>Notification Appliances^5</td>
<td>X</td>
<td>0.005</td>
<td></td>
</tr>
<tr>
<td>Notification Appliances</td>
<td>X</td>
<td>0.005</td>
<td></td>
</tr>
<tr>
<td>Current Draw from TB2^5 (alarm current)</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sum Column for Standby Load^6</td>
<td></td>
<td></td>
<td>amps</td>
</tr>
</tbody>
</table>

1. The current shown represents one zone on the Main Circuit Board in alarm. For all ten zones in alarm, the current draw increases to 0.590 amps.
2. If using the Reverse Polarity Alarm output, add 0.005 amps; if using the Reverse Polarity Trouble output, add another 0.005 amps.
3. Current limitations of terminals:
   - TB2, Terminals 1 and 2 = 0.500 amps, filtered, 24 VDC +/-5%, 120 Hz ripple @ 10 mV_RMS, nonresettable power (100 Hz ripple if MS-2410BCE)
   - TB2, Terminals 3 and 4 = 0.500 amps, filtered, 24 VDC +/-5%, 120 Hz ripple @ 10 mV_RMS, resettable power (100 Hz ripple if MS-2410BCE)
4. Must use compatible listed Power Supervision Relay
5. Current limitation of Terminal TB3 circuits is 1.25 amps per Notification Appliance Circuit expandable to 2.5 amps
6. Total current draw listed above cannot exceed:
   - 3.6 amps with standard transformer installed (only)
   - 6.6 amp with both the standard and optional transformers installed
Connecting external system accessories to the MS-2410BC main circuits must be carefully considered to ensure proper operation. It is important to use the correct type of wire, wire gauge and wire run length per each MS-2410BC circuit. Reference the chart below to specify wire requirements and limitations for each MS-2410BC.

**TABLE B-1: Wire Requirements**

<table>
<thead>
<tr>
<th>CIRCUIT TYPE</th>
<th>CIRCUIT FUNCTION</th>
<th>WIRE TYPE AND LIMITATIONS</th>
<th>MAX. DISTANCE Feet (meters)</th>
<th>WIRE GAUGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initiating Device Circuit</td>
<td>Connects to Initiating Devices</td>
<td>Untwisted, unshielded wire (Do not exceed 100 ohms)</td>
<td>10,000 (3,000 m) 8,000 (2,400 m) 4,875 (1,480 m) 3,225 (975 m)</td>
<td>12 AWG (3.25 mm²) Belden 9583 WPW999 14 AWG (2.00 mm²) Belden 9581 WPW995 16 AWG (1.30 mm²) Belden 9575 WPW991 18 AWG (0.75 mm²) Belden 9574 WPW975</td>
</tr>
<tr>
<td>EIA-485 LED-10IM Interface Module</td>
<td>Connects to annunciator modules and relay module</td>
<td>Twisted, shielded pair with a characteristic impedance of 120 ohms</td>
<td>6,000 (1,800 m)</td>
<td>18 AWG (0.75 mm²)</td>
</tr>
<tr>
<td>24 VDC resettable, nonresettable</td>
<td>Connects to annunciators and other accessories</td>
<td>No more than 1.2 volt drop allowed from supply source to end of any branch</td>
<td>Distance limitation set by 1.2 volt maximum line drop</td>
<td>12 AWG (3.25 mm²) - 18 AWG (0.75 mm²)</td>
</tr>
</tbody>
</table>
Slide-in Labels

Appendix C  Slide-in Labels

The spare slide-in labels on the following pages are provided for the MS-2410BC keypad and display panel in the event that the original labels are lost or damaged. The labels may be cut from the manual or photo-copied and then carefully cut out and inserted into the proper location, as indicated in Figure C-1. Labels slide into pockets which are accessible through the top of the keypad and display panel.

During the Normal Mode of operation, insert the labels into the keypad and display panel as follows (refer to Figure C-1):

- Label A Normal Mode label into pocket designated Label A
- Label B Normal Mode label into pocket designated Label B
- Label C Normal Mode label into pocket designated Label C

During Program Mode of operation, insert the labels into the keypad and display panel as follows:

- Label A Program Mode label into pocket designated Label A
- Label C Program Mode label into pocket designated Label C

A set of English labels is provided for Normal Mode operation and another set is provided for Program Mode operation. In addition, a set of French labels is provided for Normal and Program Mode operation. Be sure to insert the proper set of labels for the corresponding mode of operation. Figure C-1 illustrates Normal Mode English labels installed in the keypad and display panel. Note that extra ‘A’ Normal Mode slide-in labels are also supplied blank. Type the desired zone or location information directly on the line inscribed on the labels to insure correct positioning of the typed information in the label windows. Information should be typed before cutting the labels from the page.

**FIGURE C-1: Keypad and Display Panel Slide-in Labels**
Slide-in Labels
Normal Mode Slide-in Labels

Type appropriate information on blank Label A prior to cutting from page. Typed entries must be centered and typed on the lines provided to ensure proper positioning in the membrane windows. Be certain to cut labels directly on dotted lines to ensure proper fit.
Slide-in Labels

Program Mode Slide-in Labels

Be certain to cut labels directly on dotted lines to ensure proper fit.
**Limited Warranty**

The manufacturer warrants its products to be free from defects in materials and workmanship for eighteen (18) months from the date of manufacture, under normal use and service. Products are date-stamped at time of manufacture. The sole and exclusive obligation of the manufacturer is to repair or replace, at its option, free of charge for parts and labor, any part which is defective in materials or workmanship under normal use and service. For products not under the manufacturer's date-stamp control, the warranty is eighteen (18) months from date of original purchase by the manufacturer's distributor unless the installation instructions or catalog sets forth a shorter period, in which case the shorter period shall apply. This warranty is void if the product is altered, repaired, or serviced by anyone other than the manufacturer or its authorized distributors, or if there is a failure to maintain the products and systems in which they operate in a proper and workable manner. In case of defect, secure a Return Material Authorization form from our customer service department. Return product, transportation prepaid, to the manufacturer.

This writing constitutes the only warranty made by this manufacturer with respect to its products. The manufacturer does not represent that its products will prevent any loss by fire or otherwise, or that its products will in all cases provide the protection for which they are installed or intended. Buyer acknowledges that the manufacturer is not an insurer and assumes no risk for loss or damages or the cost of any inconvenience, transportation, damage, misuse, abuse, accident, or similar incident.

THE MANUFACTURER GIVES NO WARRANTY, EXPRESSED OR IMPLIED, OF MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE, OR OTHERWISE WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. UNDER NO CIRCUMSTANCES SHALL THE MANUFACTURER BE LIABLE FOR ANY LOSS OF OR DAMAGE TO PROPERTY, DIRECT, INCIDENTAL, OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE THE MANUFACTURER'S PRODUCTS. FURTHERMORE, THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY PERSONAL INJURY OR DEATH WHICH MAY ARISE IN THE COURSE OF, OR AS A RESULT OF, PERSONAL, COMMERCIAL, OR INDUSTRIAL USE OF ITS PRODUCTS.

This warranty replaces all previous warranties and is the only warranty made by the manufacturer. No increase or alteration, written or verbal, of the obligation of this warranty is authorized.